# Administrator's Quarterly Performance Review

FY 2020 | Q4 Tuesday, November 10, 2020



#### Agenda 2:00 Welcome 2:05 Action Registry 2:10 Performance Overview/New for FY 2021 improve Air Quality Provide for Clean & Safe Water Revitalize Land & Prevent Contamination 2:20 Celebrations Stradegic Objectives Ensure Safety of Chemicass in Marketplace 2:45 Long-Term Performance Goals & Reform Enhance Shared Accountability Increase Transparency & Public Participation Plan Priority Areas/Select Agency-Wide Compliance with the Law Create Consistency & Certainty Prioritize Robust Science Measures Creater Content Compliance and Effectiveness Streamine & Modernize 4:00 Enterprise Risk Update Improve Efficiency & Effectiveness 4:10 Administrator Priorities 4:45 Follow-Up Action Review

## Review Action Registry Items



				Para de Caración				
Enterprise Risk Overarching	8/11/20	Work with Nancy Grantham and senior leaders to see how to cover in future Administrator's staff meeting a deep-dive topic on strategic objectives that may have suffered from the pandemic.	H. Darwin, N. Grantham	25	50	75	100	
1.1.2 SIP Backlog	8/11/20	Set up discussion with OAR about resources. Look at settling realistic target for FY 2022. Discuss separating historic backlog vs ongoing backlog.	H. Darwin, A. Idsal	25	50	75	100	8/31/20
2.1.2 National Permitting Policy	8/11/20	Schedule meeting with Administrator to discuss a debrief for AAs and RAs on new National Permitting Oversight Policy, the proposed LTPG to replace the Shared Governances LTPG.	H. Darwin	25	50	75	100	8/14/20
2.1.1	8/11/20	Review methodology for new Quality Assurance Project Plans, the proposed LTPG to replace and be a surrogate for the Grant Commitments Met LTPG.	H. Darwin, V. Noga	25	50	75	100	10/6/20
3.2.1	8/11/20	Schedule meeting with the Administrator to discuss new approach to burden reduction through focus on ICRs, the proposed LTPG to replace the Burden Reduction LTPG.	H. Darwin, V. Noga, B. Bolen	25	50	75	100	



## **Performance Overview**

- \* AGENCY PRIORITY GOALS
- \* LONG-TERM PERFORMANCE GOALS
- \* CELEBRATIONS



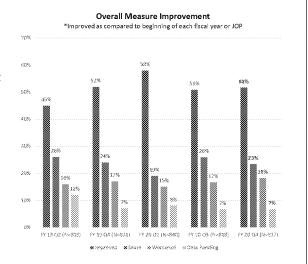
## Performance Overview

#### FY 2020-2021 Agency Priority Goals

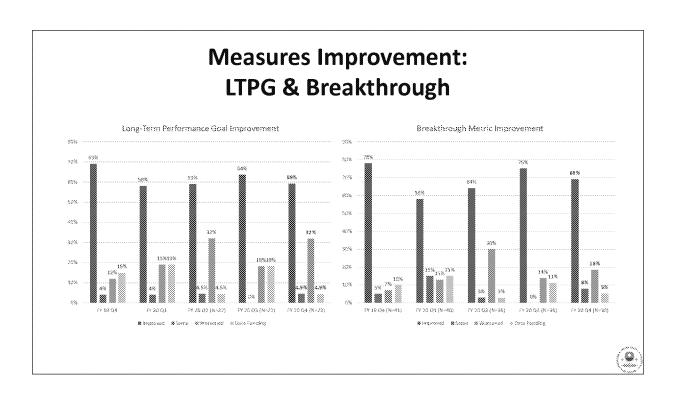
- Met or exceeded targets for 3/6 APGs:
  - Nonattainment, Infrastructure, Childhood Lead
- Did not meet targets for 3/6 APGs:
- Cleanups: <75% of target met for Superfund (red); met Brownfields target (green)
  - PFAS: 75-99% of target met (target 6, actual 5); 1 milestone in process for next quarter (red)
  - Permitting: <75% of target met for new permits (red); 75-99% of target met for existing permits (yellow)

#### All Bowling Chart Measures (N=817)

• Small change between Q3 and Q4 results



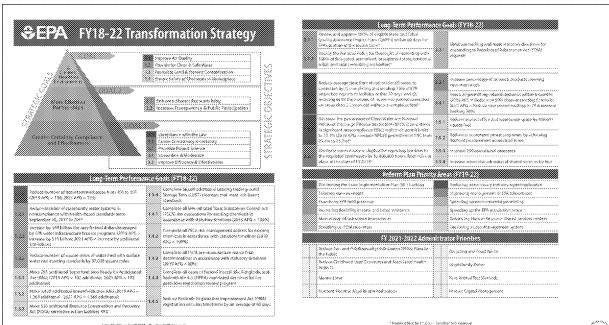




### New for FY 2021

- Regional Division Metrics: New Regional Division metrics in place for FY 2021. Focus is on region-specific priorities. Monthly Program Reviews (MPRs) with be held with Regional/HQ Division Directors; quarterly MPRs will include senior leadership (AAs/RAs and DAAs/DRAs).
- Administrator Priorities: New administrator priorities funded through the multiyear investment process to be discussed at next QPR.
- **EOY Reviews**: Consider EOY reviews to account for measures that are reported annually only (e.g., in annual program progress reports but not captured in ELMS).
- Updated Transformation Strategy: Transformation Strategy updated to include:
  - Reform plan priorities
  - Administrator priorities
  - New long-term performance goals effective in FY 2021 (pending OMB approval)







## **Program Celebrations**

#### \* OCSPP

- ★ TSCA CBI Cases: The TSCA Sec 14(g) CBI review team eliminated backlog of over 400 cases at the start of 2020 by optimizing the review process and preventing new cases from missing the 60-day review deadline.
- \* TSCA Fees: On September 30, EPA transmitted to OMB a proposed rule to update and change TSCA fee requirements. The proposed rule, which we plan for signature by November 30, would result in a more equitable distribution of fees for the risk evaluations, the ability for manufacturers to pay in installments for certain activities, exemptions for certain categories of manufacturers, and changes to refunds under TSCA section 5. In addition, on September 4, EPA released the final list of companies subject to fees for the 20 chemicals designated as high-priority substances for risk evaluation.

#### \* OFCA

★ COVID-19 Response: Through the end of FY2020, we kept over 6.9 million illegal pesticide products out of the U.S., issued over 288 notices or actions, including stop sale orders issued to Amazon and eBay, and opened 59 criminal COVID-19 cases. We also expanded compliance monitoring tools, provided over 30 guidances, and provided training to manage COVID-19 exposure risk to all inspectors with EPA credentials.



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## **Program Celebrations**

#### + OMS

- ★ New Hires: Established a cohesive process to virtually onboard and remotely provision IT equipment to almost 964 external hires since the COVID shutdown.
- MS Teams: Rolled out MS Teams Customer Adoption Campaign in record time, resulting in >85% employees active in Teams meetings and use of Live Events with up to 10,000 attendees, saving the agency approx. \$12K per event.

#### \* ORD

★ PFAS: ORD awarded \$6 million to fund research by eight organizations exploring the potential environmental impacts of PFAS substances in waste streams; EPA, Federal Family, and the National Academies announced their collaboration in coordinating the Public Workshop to Review Federal Research on PFAS.; and EPA, DOD, and State Partners launched an innovation challenge to identify solutions to destroy PFAS in firefighting foam.

#### \* ΩW

- ★ In FY 2020, achieved a 25% reduction in the backlog of NPDES permits expired for 10 years or more and issued, terminated, or otherwise processed a total of 179 existing and new NPDES Permits.
- ★ Lead and Copper Rule violations: Reduced systems out of compliance with the Lead and Copper Rule from 290 to 239.



#### \* Region 1

- ★ Drinking Water: EPA, DOJ, and the City of Manchester, NH signed a \$231M agreement for the City to implement a 20-year control plan, which will significantly reduce sewage system overflows into the Merrimack River. The Merrimack River is the main source of drinking water for more than 500,000 people.
- ★ ELMS: Using ELMS, Region 1 has sustained a zero FOIA backlog for eleven consecutive months, one of only two regions to achieve this metric.

#### \* Region 2:

- \* NPDES Permits: Used ELMS in cross-divisional effort to reduce NPDES permit backlog in PR. Staff in NY and San Juan huddled remotely to track permit issuance. Team also implemented new information sharing practices with PR Department of Natural and Environmental Resources (PRDNER), including te-instituting quarterly check-ins and developed expansive SharePoint site that allows EPA and PRDNER to update permit information in real time. From Oct 2018 to Sept 2020, team reduced permit backlog by 88%.
- \* Superfund FYRs: R2 conducts 35 to 45 Superfund Five-Year Reviews (FYRs) each year. In the past, half of this work was conducted in the last quarter of our FY creating difficulties for those in the review chain that have competing end-of-year commitments. As a result of an ELMS process started in 2018 and expanded in FY20, R2 completed 68% of our FYRs by the end of the third quarter— a 66% improvement over 2019. By moving these reviews earlier in the year, staff and managers have more time to focus on drafting these documents and resolving any issues that may affect the protectiveness of the cleanup work.



#### ★ Region 3:

★ ELMS: After implementing the findings of an Agency-wide Kaizen Event in the summer of 2019, Region 3's MSD, ORC, and SEMD teamed up to increase communication and streamline the superfund billing process. As a result, the number of bills sent out increased 228% and the aggregate total of the amount invoiced jumped by 451% since last year.

#### ★ Region 4:

- \* ELMS: Exceeded FY20 targets for all ELMS metrics (Deployment, Processes Improved, Employee Ideas) on the RA Bowling Chart.
- ★ SES A3s: Successfully completed all SES A3 projects for FY20.

#### \* Region 5:

- ★ Twitter Engagement Rate: Region 5's average annual engagement rate on Twitter grew by 74% from FY19 to FY20. In FY19, EPA posted a total of 356 tweets compared to 521 in FY20, that's a 46% increase in tweets and a 74% increase in average engagement rate for the year. We accomplished this by improved and engaging writing, enhanced emphasis on images and video, networking, outreach and coordination with external and internal audiences and more frequent, relevant posts.
- ★ SWRAUs.: Region Superfund Division achieved 4 sites ready for anticipated use in September. This success was due to lessons learned and shared in huddles throughout FY20. By sharing these issues and the solutions utilized to overcome them in huddles we were able to achieve extra SWRAUs at the end of the year.



#### \* Region 6:

#### \* ELMS:

- ★ Improved 49 operational processes (A02) and implemented 51 employee ideas (A03); met or exceeded end-of-year targets for 75% of Bowling Chart Metrics and improved 11 metrics by 25% or more since FY19.
- ★ For FY 2020, led Agency in deployment of ELMS at 98% (A01); R6 accounted for 23% of operational processes improved (A02 = 123/533) and 14% of employee ideas implemented (A03 = 228/1,611) Agency-wide.

#### ★ Region 7:

- \* Superfund: Finalized actions at two major Superfund sites the historic negotiation and judicial settlement for the Des Moines TCE Superfund site (Dico) resulting in payment of \$11.5M to the U.S. and no-cost transfer of the site to the City for beneficial reuse, and the cleanup of the Carter Carburetor Superfund site in St. Louis with DOJ, MDNR, & the Boys and Girls Club facilitating site redevelopment as a PGA golf academy for inner city youth.
- ★ Training: Partnered with R5, OEJ, OPPTS, St. Louis county, and interfaith organizations to deliver an innovative 3-part virtual education series on healthy building and energy conservation resources to 60 houses of worship.

#### \* Region 8

- \* ELMS: Of the 46 metrics on Region 8's FY20 bowling chart, the region exceeded 26% of the targets and met an additional 37% of the targets.
- ★ LUST RAU: The Region 8 LUST team achieved a 32% increase over FY19's LUST RAU, this achievement exceeded the OLEM stretch goal set for FY20.

#### \* Region 9:

- ★ ELMS Deployment: Completed ELMS deployment of 96% of Region 9 (603 employees in 67 teams). Many senior and middle managers attended full deployment training with their teams. The 67 teams continued huddling and sustained improvement efforts.
- ★ Regional Problem Response Pilot: Successfully up-leveled two problems (internet sales of vehicles/engines and drinking water systems removed from priority list) and supported OECA to address the problems using A3 problem solving tools under the guidance of the COO and OCI.

#### \* Region 10:

- NPDES and NESHAP Backlogs: Region 10 reduced the backlog of new NPDES permit applications by 23% Region 10
  eliminated its backlog of requests for 74 applicability determinations for National Emission Standards for Hazardous Air
  Pollutants and New Source Performance Standards.
- ★ Air Grants: Last year, all application packages for R10's Tribal Clean Air Act Grants required rework and averaged five total revisions per grant, resulting in extra work for all involved, including EPA's tribal partners. In FY20, the EPA Tribal Air Team achieved a 35% reduction in grant revisions and an approximately 65% reduction in review time. This frees up valuable staff time to provide critical technical assistance and ensures timely grant delivery.

# Long-Term Performance Goals & Reform Plan Priority Areas

(2)

# Progress on Long-Term Performance Goals & Reform Plan Priority Areas

- The following graphics show progress toward meeting our Long-Term Performance Goals and commitments on Reform Plan Priority Areas.
  - \* Solid lines represent targets.
  - \* Bars represent results, with green, red and yellow as follows.
  - \* Straight dotted-line projections show what progress we would make at our current pace. This simple projection does not account for planned increased targets.

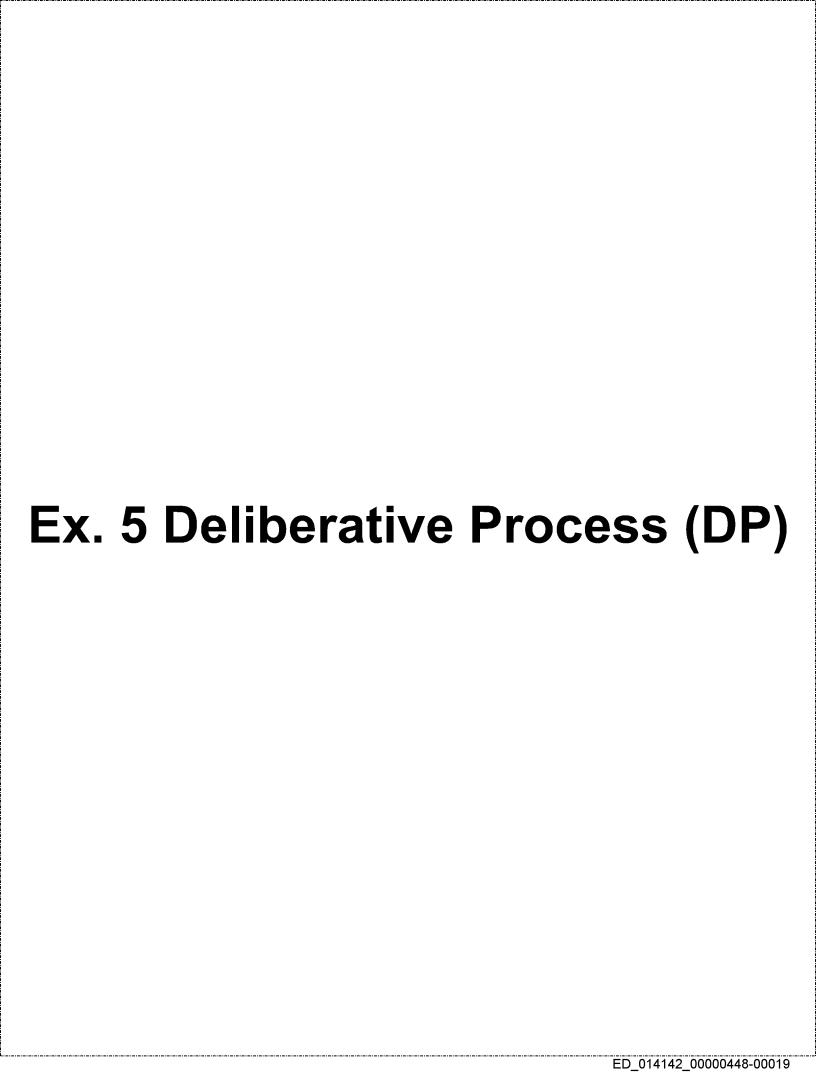


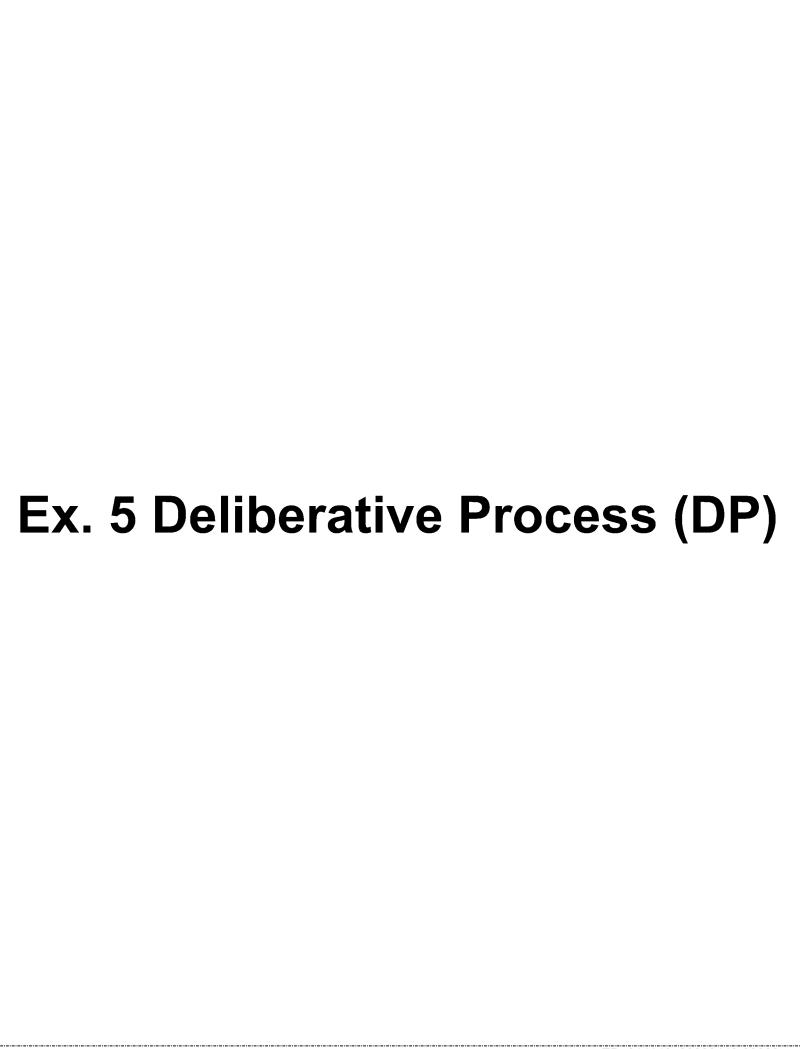
 We will discuss progress and any planned programmatic adjustments to help meet our goals.

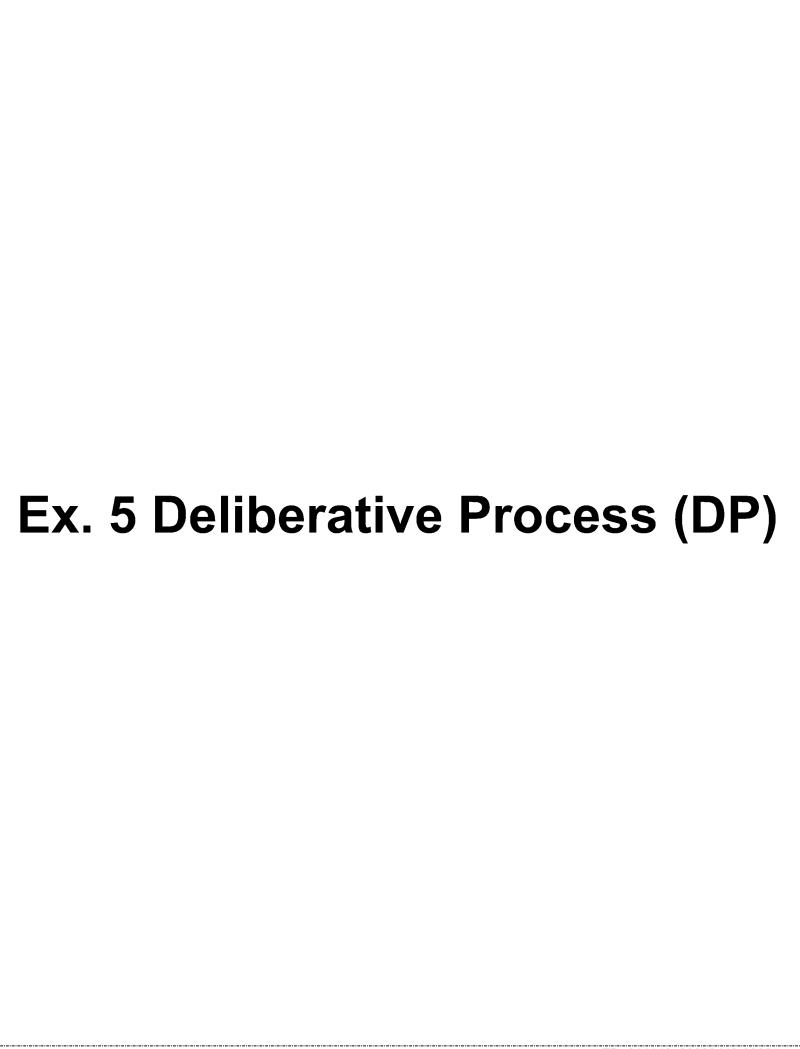


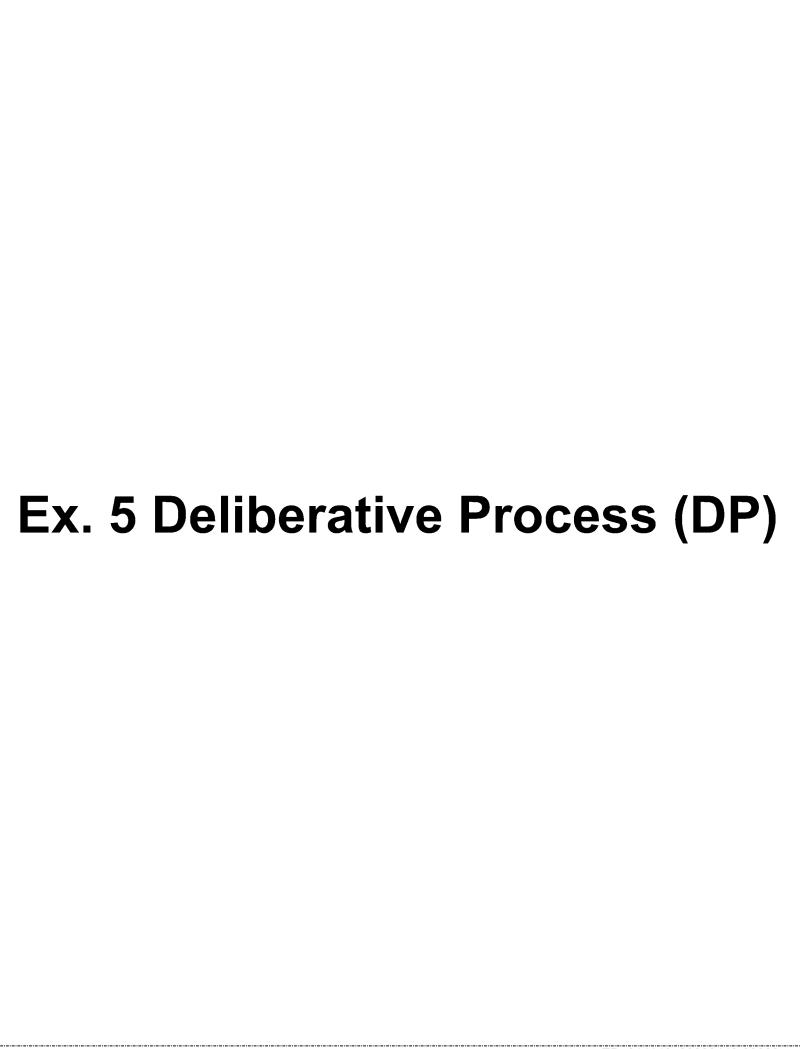


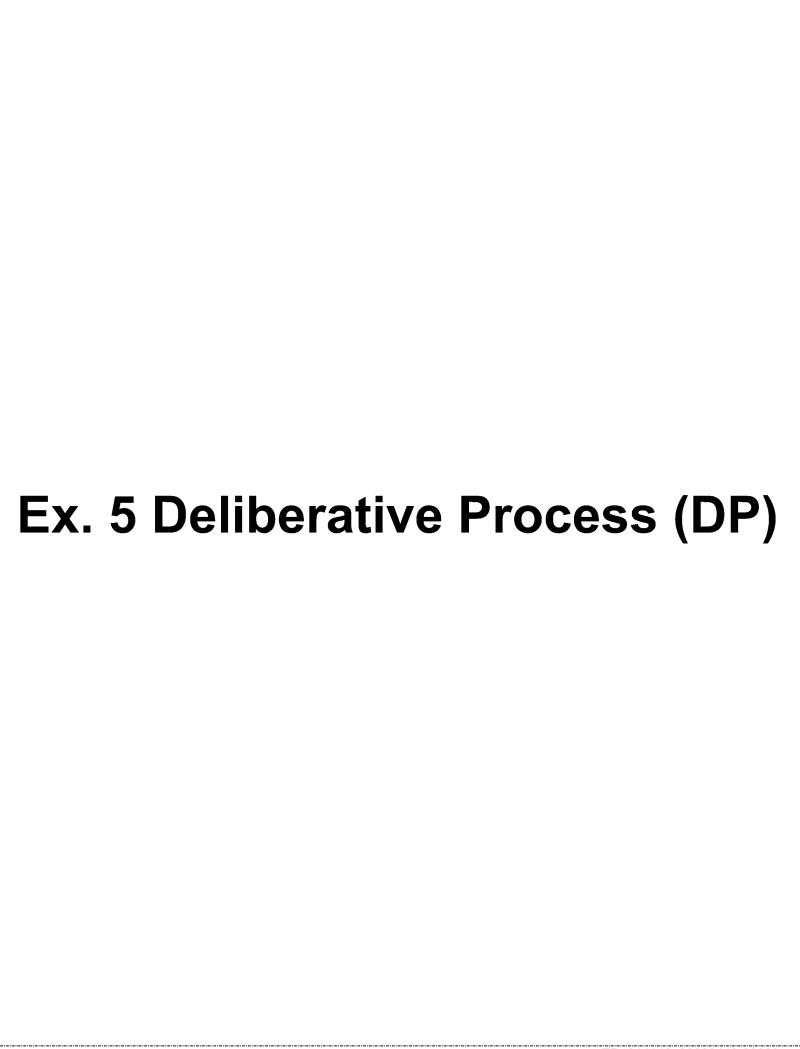
Change goal tag line if Administrator approves new goal tag line

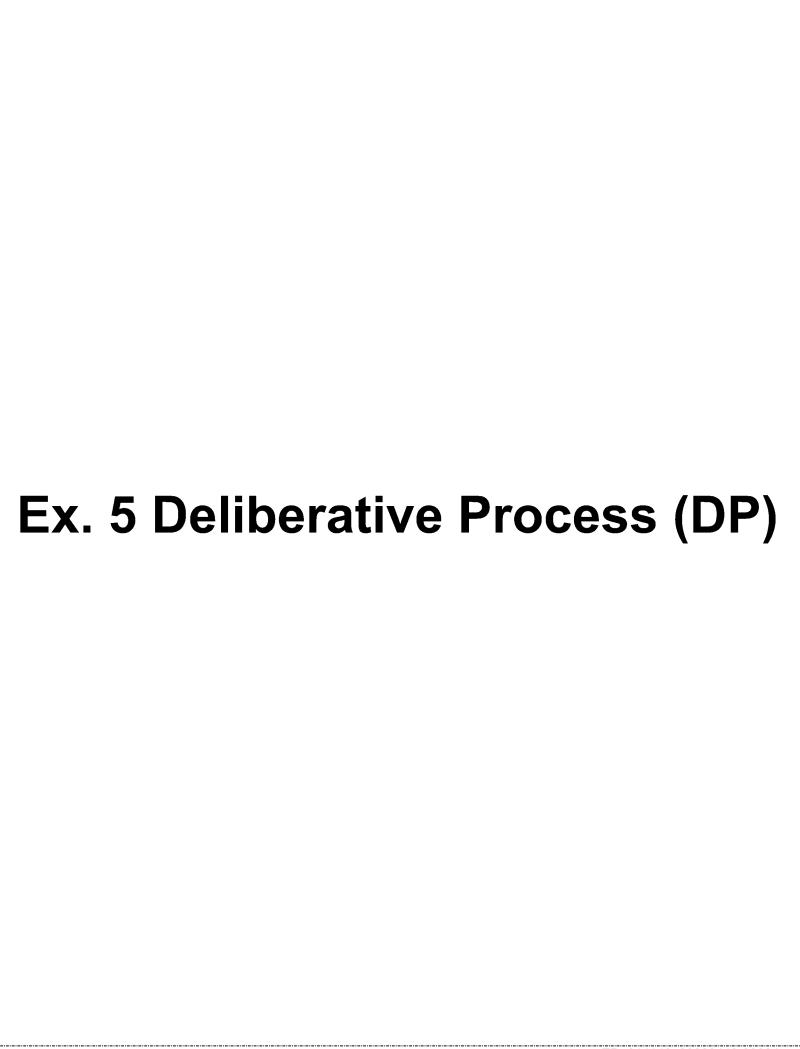


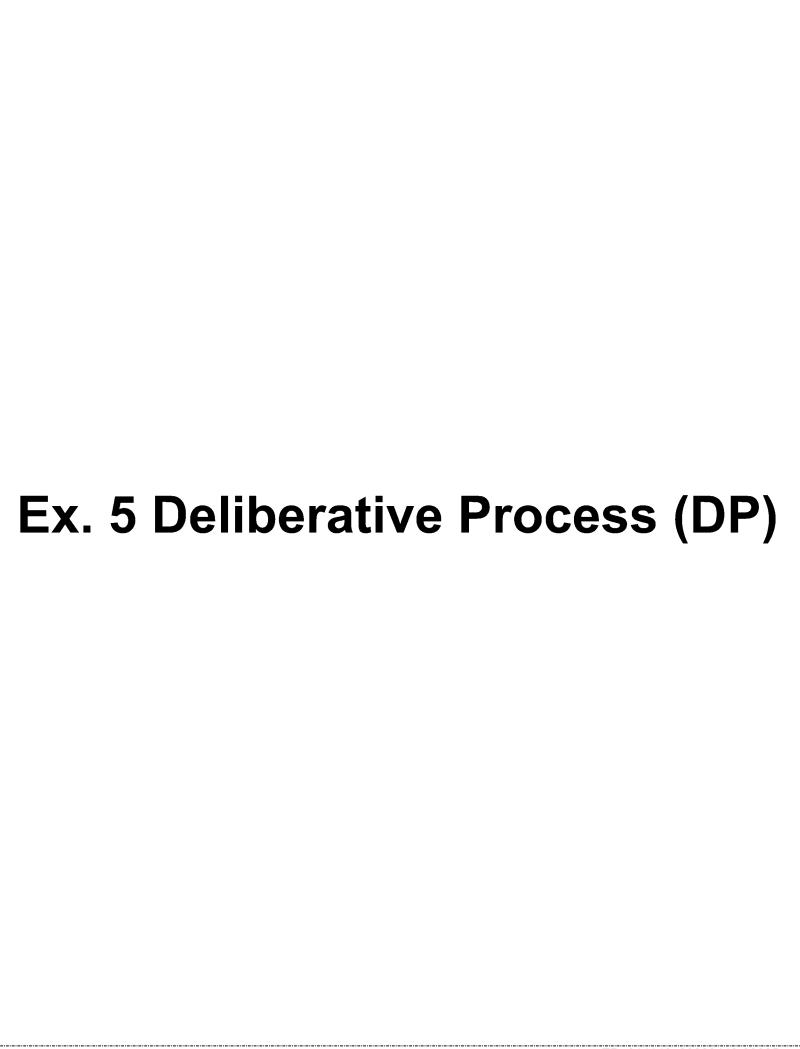


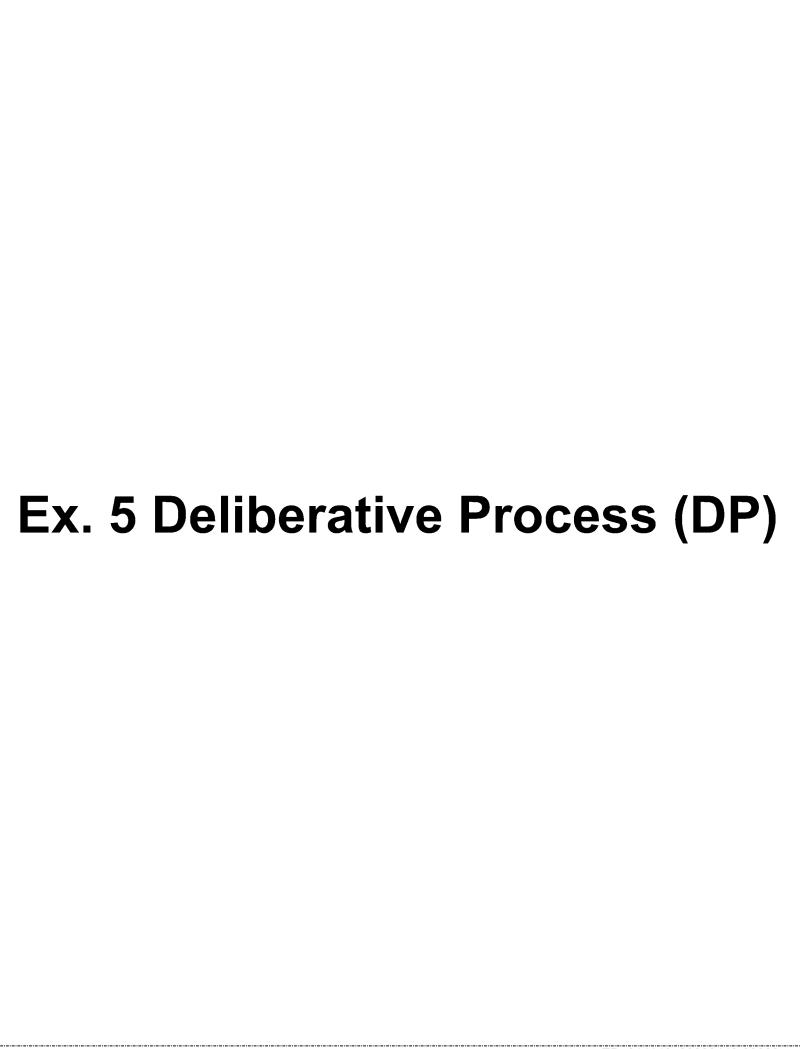


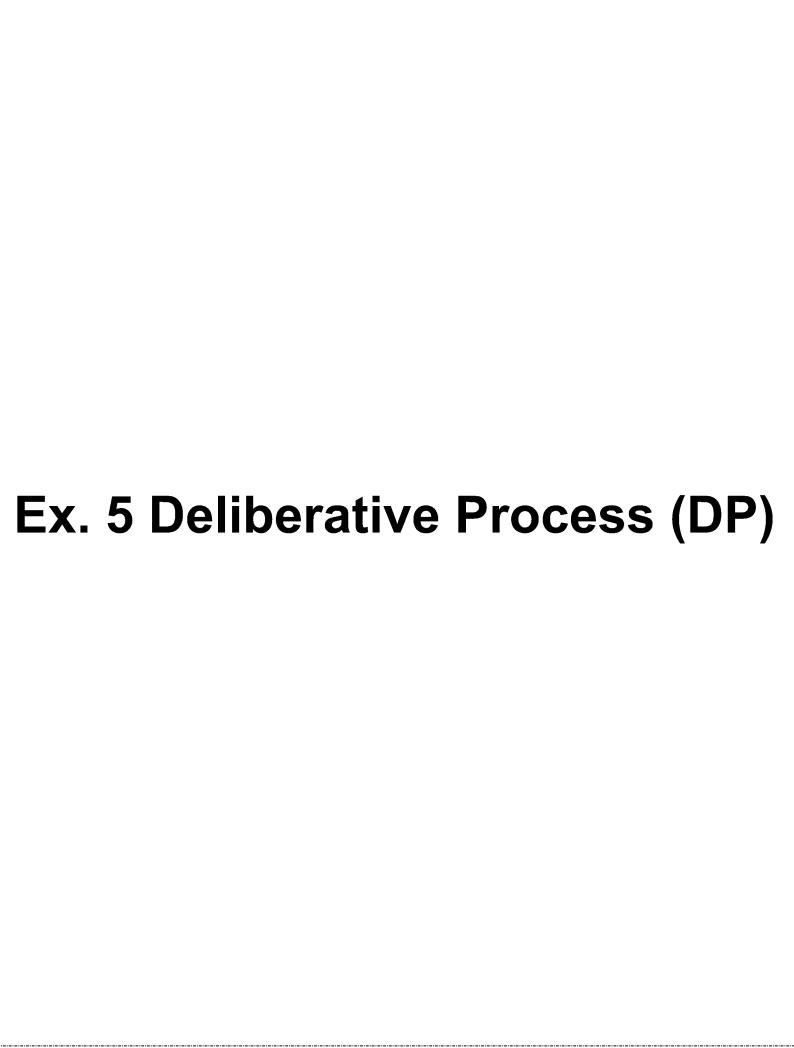


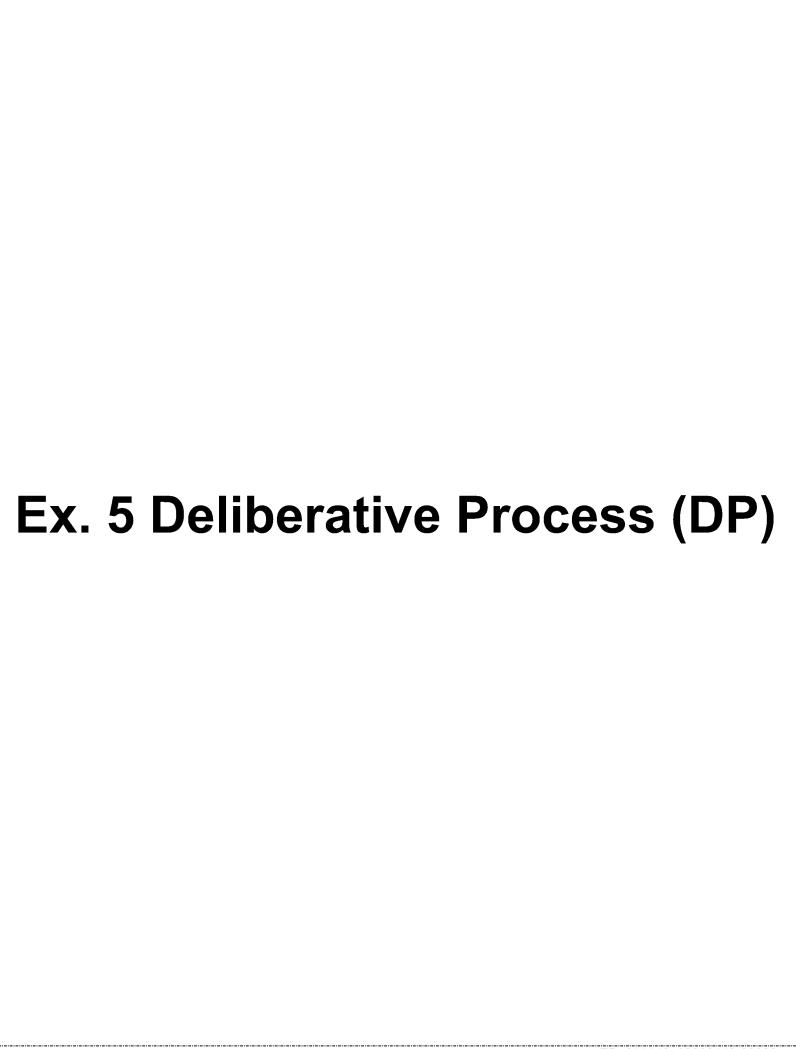












#### Number of Final Existing Chemical TSCA Risk Management Actions Completed Within Statutory Timelines

1.4.2





GOAL/MEASURE: Number of final existing chemical TSCA risk management actions completed within statutory timelines.

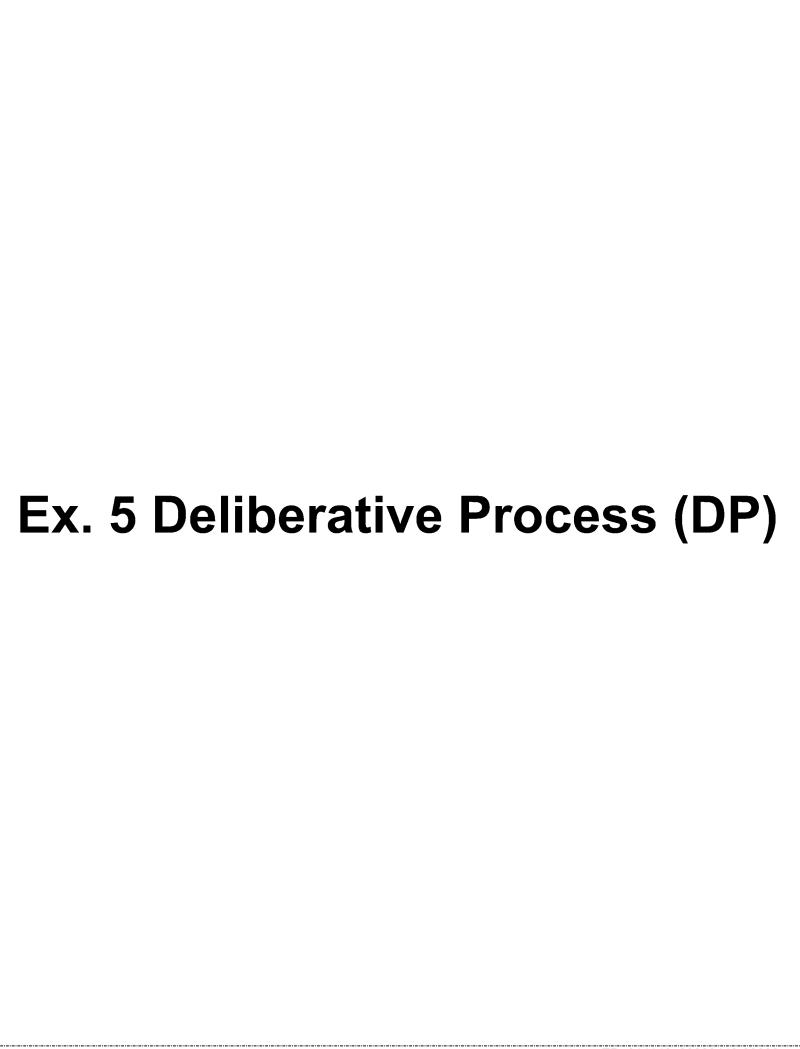
This measure tracks progress on risk management actions to address unreasonable risk from five Persistent,
Bioaccumulative, and Toxic substances (PBT). The statutory deadline for these rules is December 31, 2020 (i.e.,Q1 of FY
2021). In June, OCSPP updated the milestones for this measure to reflect that EPA would complete five rules instead of four
and to report that several milestones would occur earlier than originally planned.

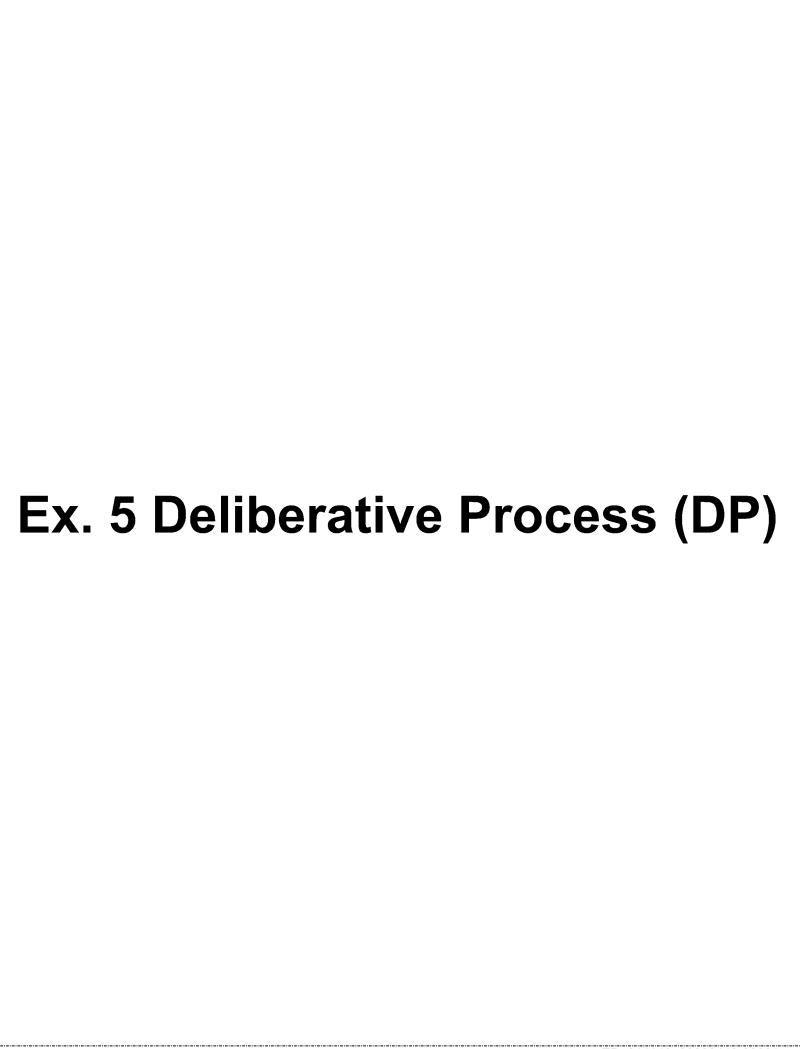
#### PROGRESS MADE IN Q4:

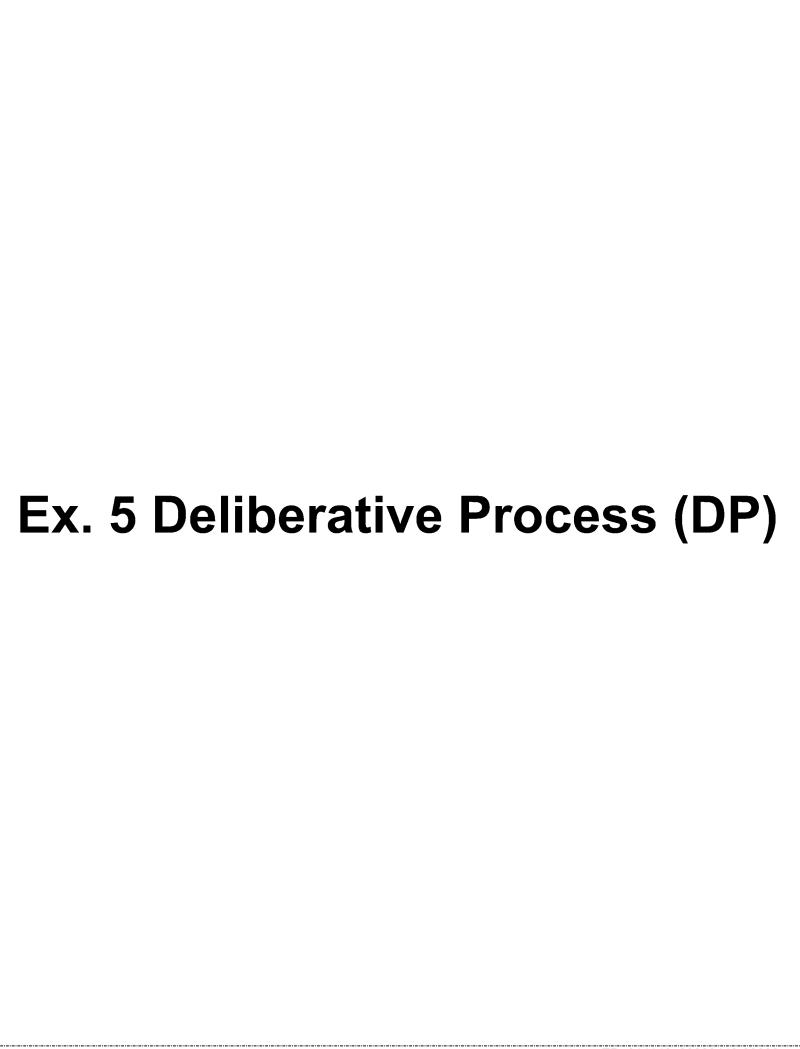
• Submitted risk management actions for four of the five PBT chemicals to OMB for review

PROGRESS TO BE MADE IN FY 2021 Q1:

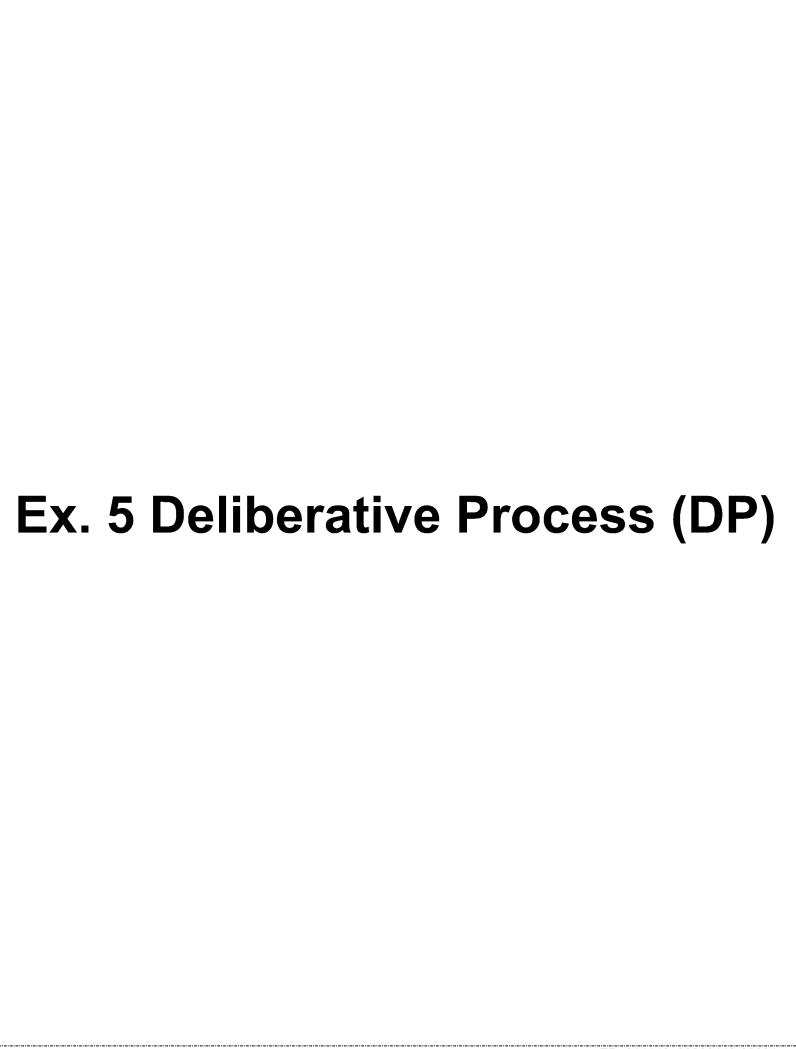
Ex. 5 Deliberative Process (DP)











#### Fully Deploy the National Permitting Oversight Policy

2.1.2

Preferred Direction: Higher Than Target 💮 🌞



GOAL/MEASURE: Transitioning in FY 2021 to new LTPG: By September 30, 2022, fully deploy the National Permitting Oversight Policy; 50% deployment by the end of FY 2021.

#### PROGRESS MADE IN Q4:

- Aligned program-specific metrics with core metrics.

  Obtained input from permitting authorities on draft policy concepts and draft metrics; modified metrics.

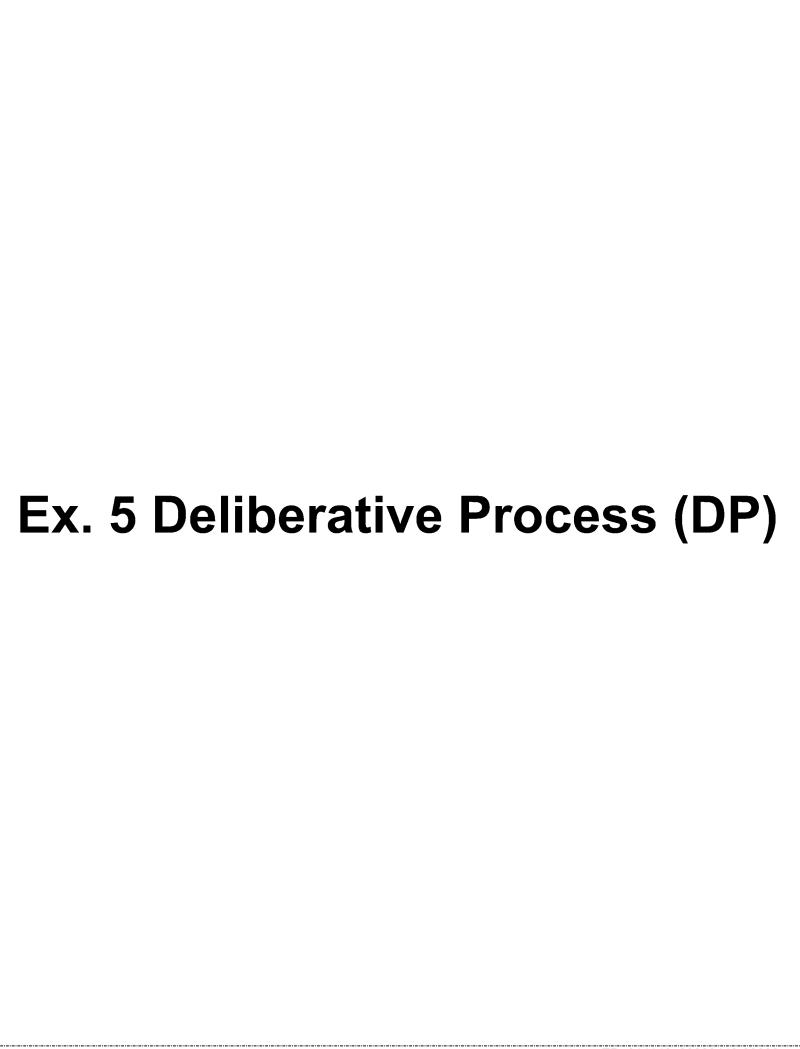
  Conducted internal review of policy.
- Defined implementation metric 2.1.2.

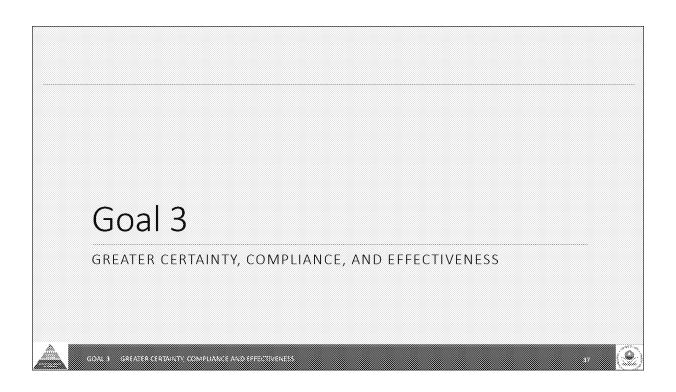
#### PROGRESS TO BE MADE IN FY 2021 Q1:

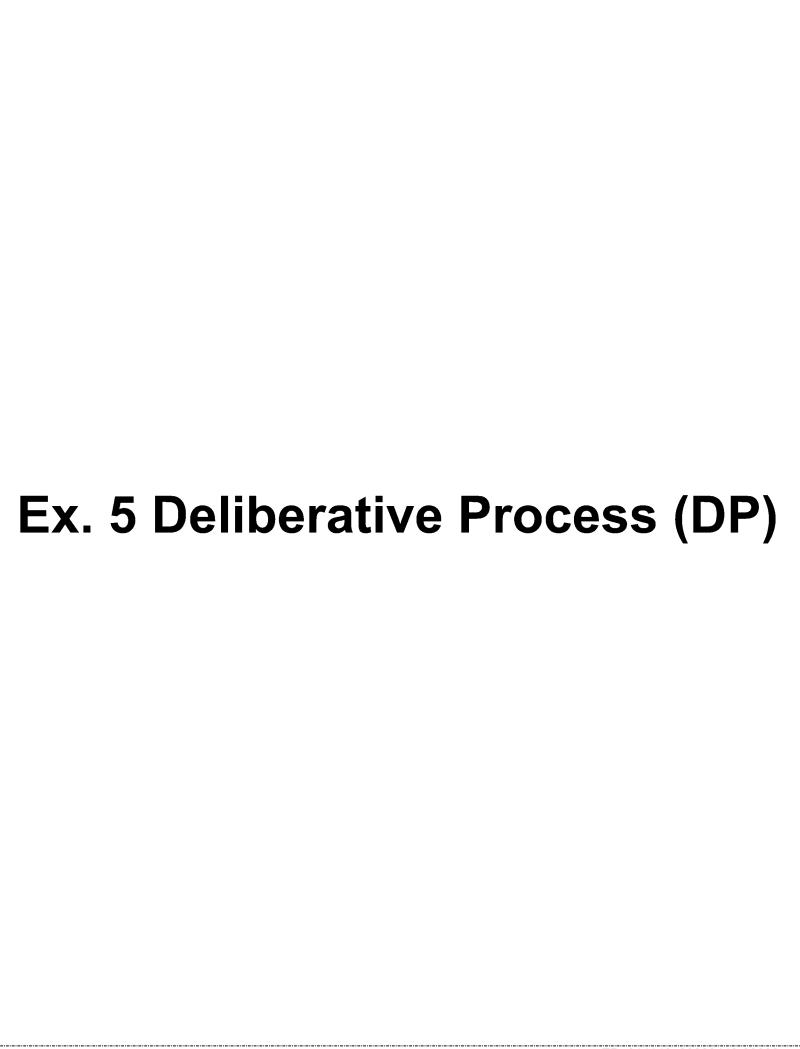
## Ex. 5 Deliberative Process (DP)

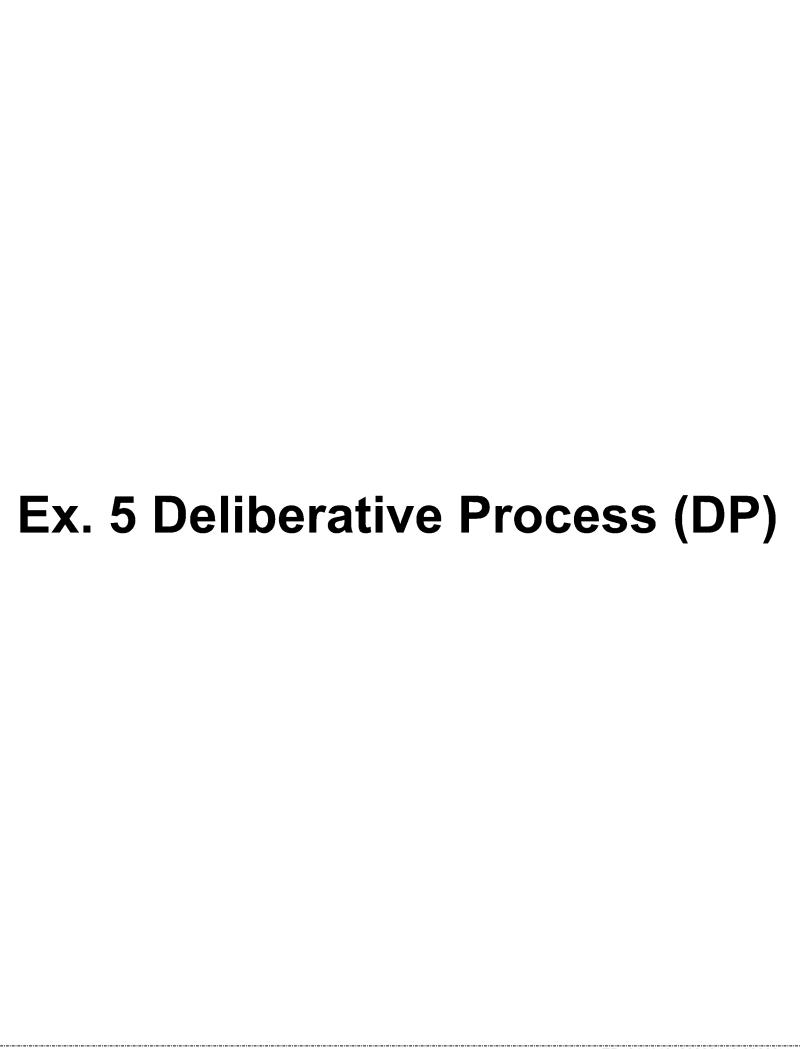
#### CHALLENGES:

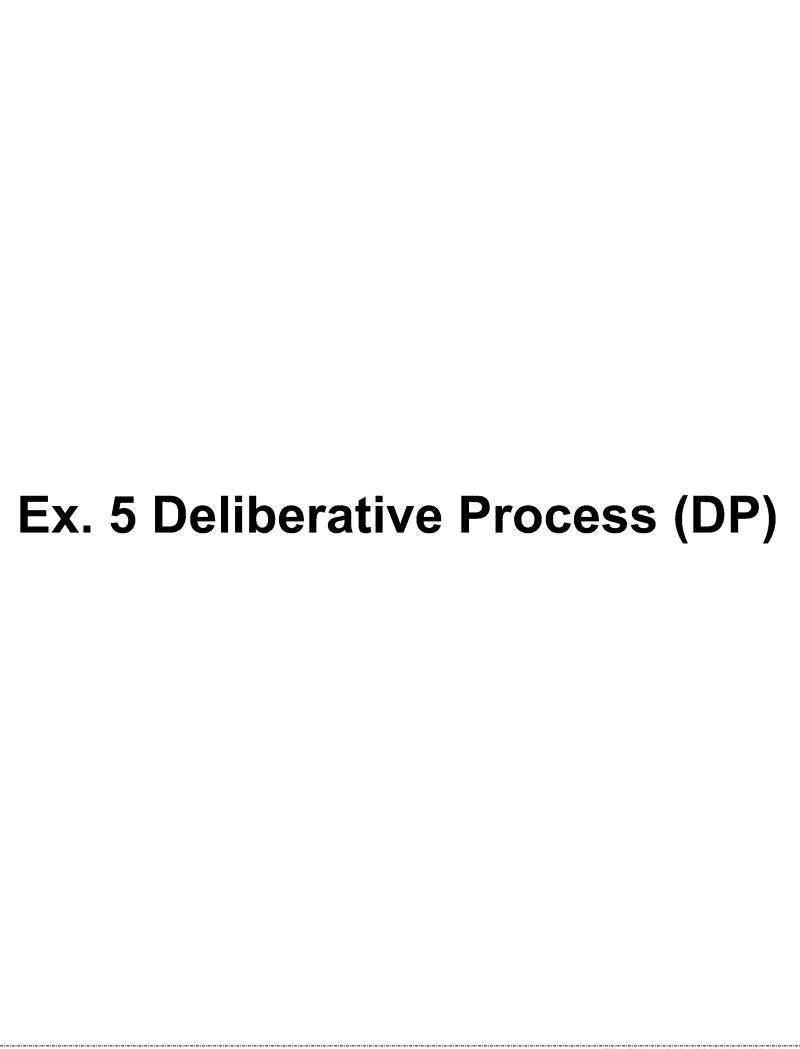
 ${\bf Note: This\ measure\ will\ become\ a\ Long-Term\ Performance\ Goal\ in\ FY\ 2021\ pending\ OMB\ approval.}$ 

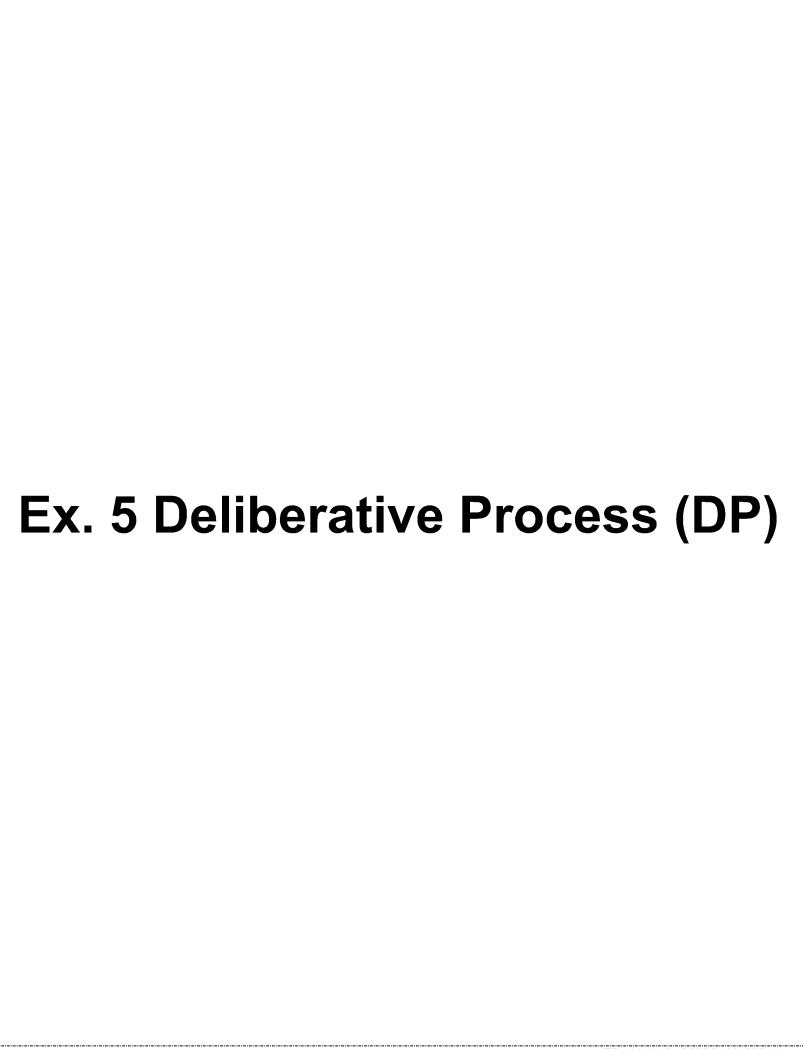










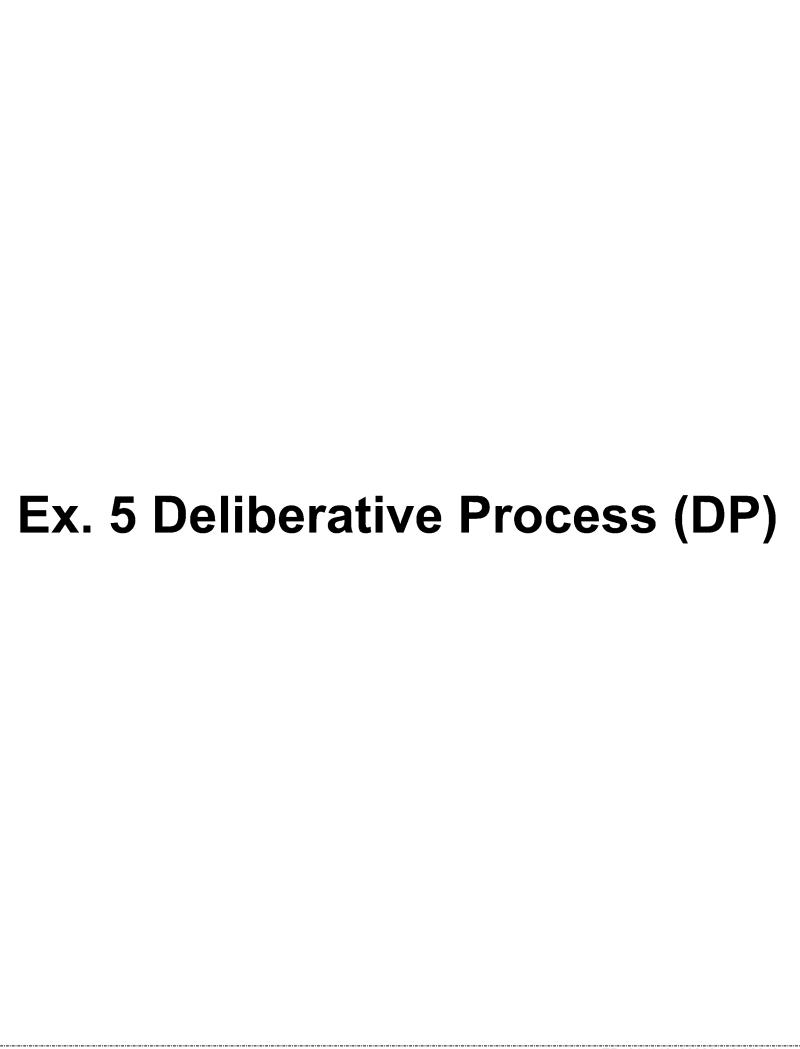


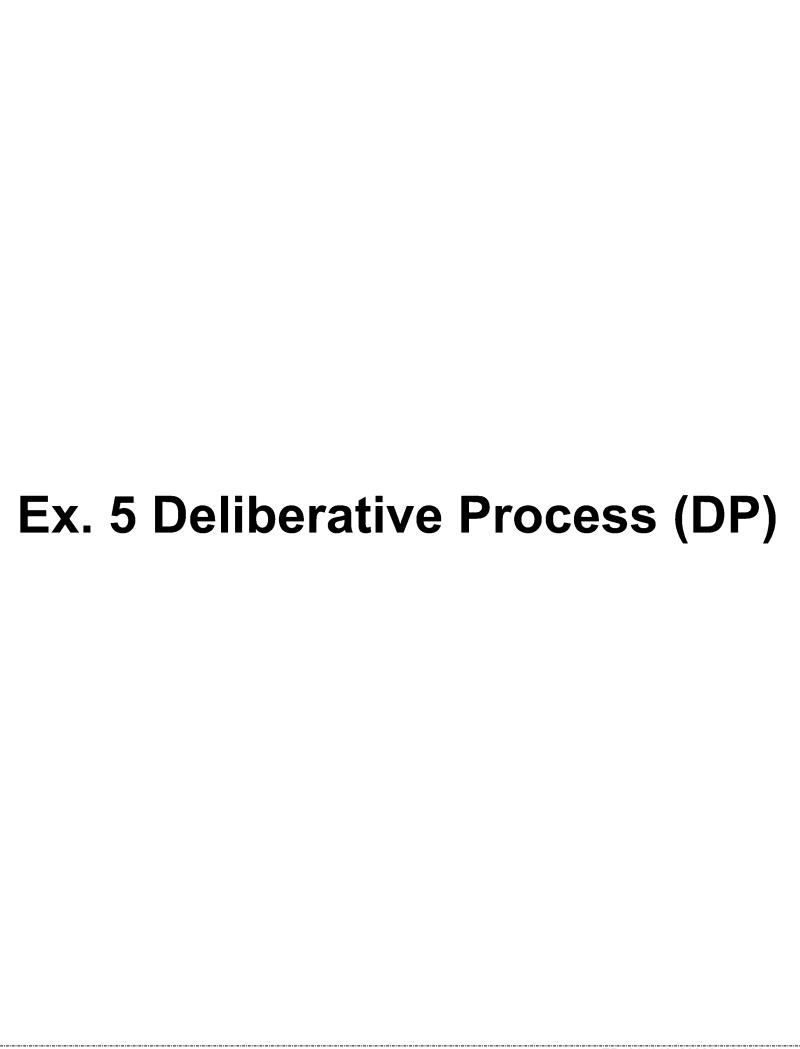
# Reporting Burden Reduction Efforts

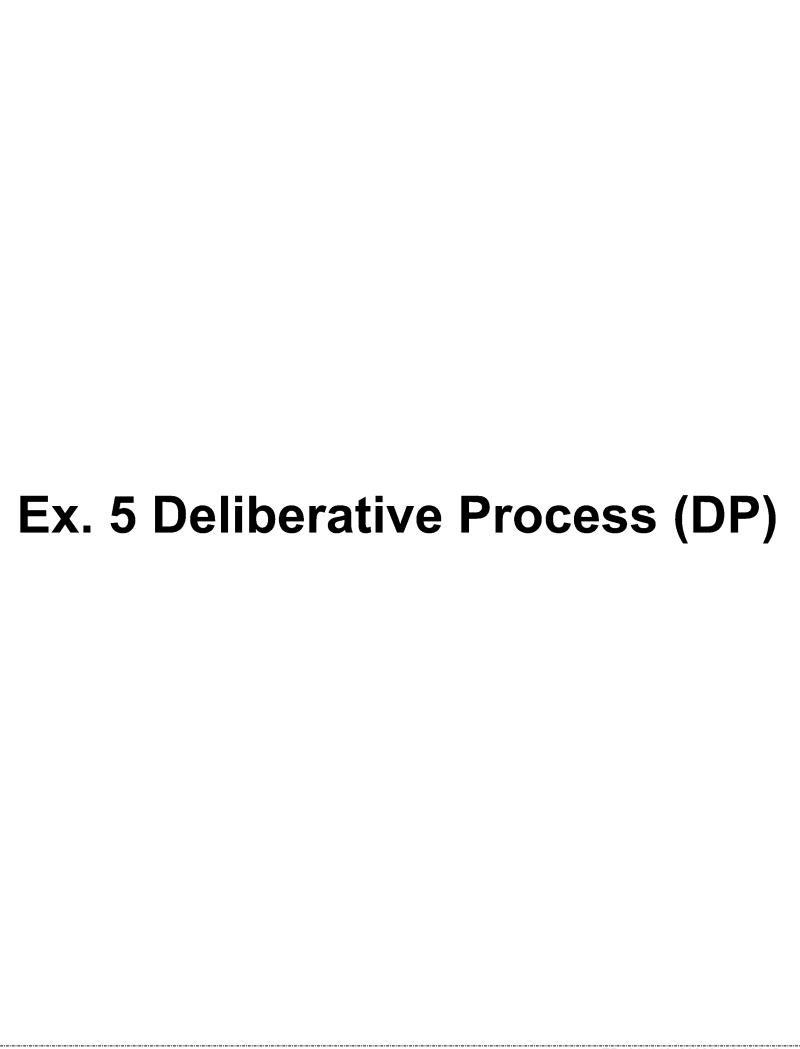
Digitization of EPA's External Forms under the 21st Century Integrated Digital Experience Act (21C IDEA)

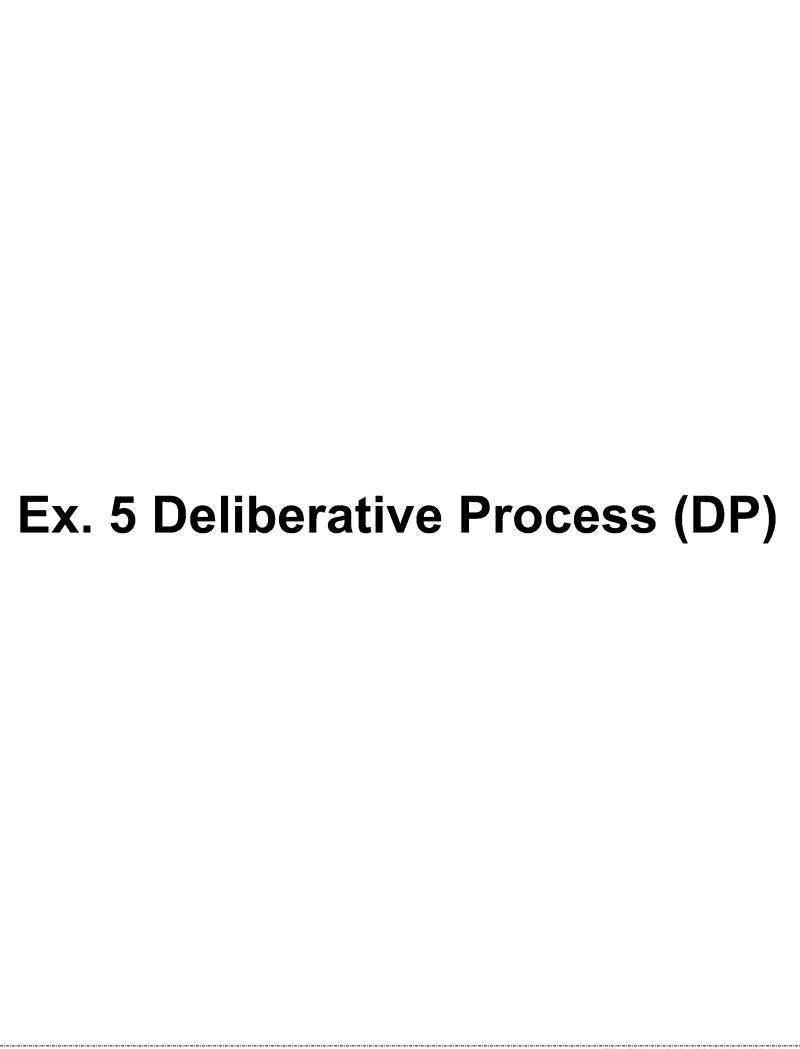
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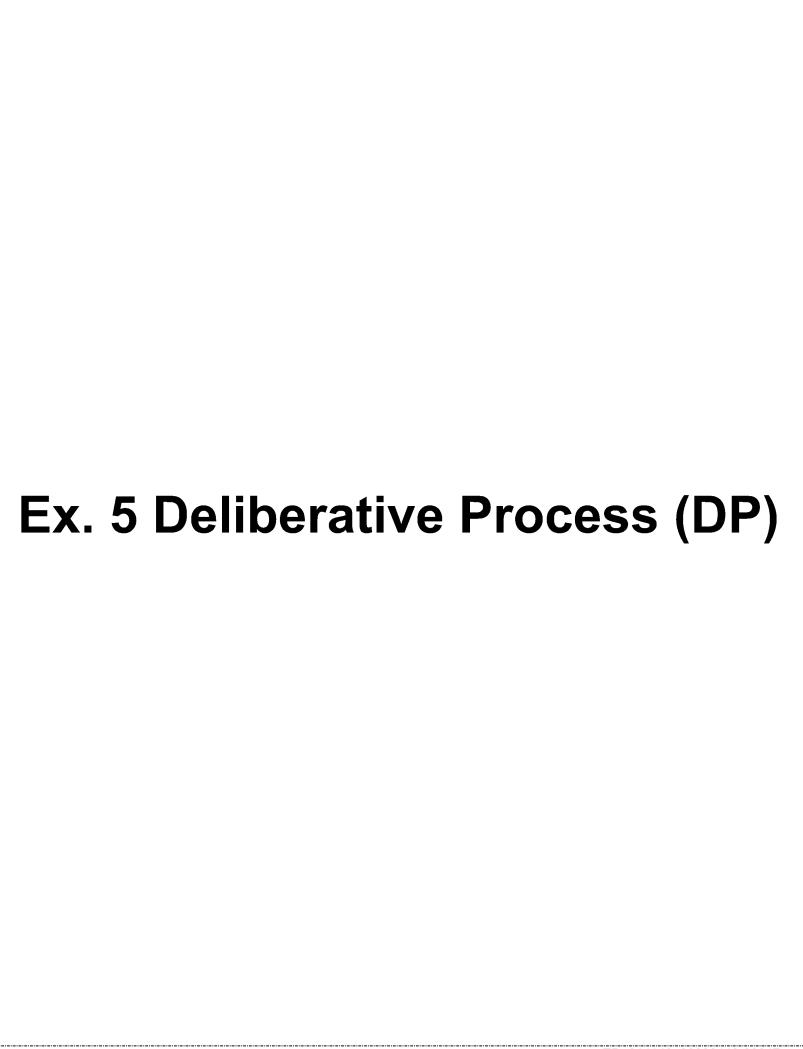
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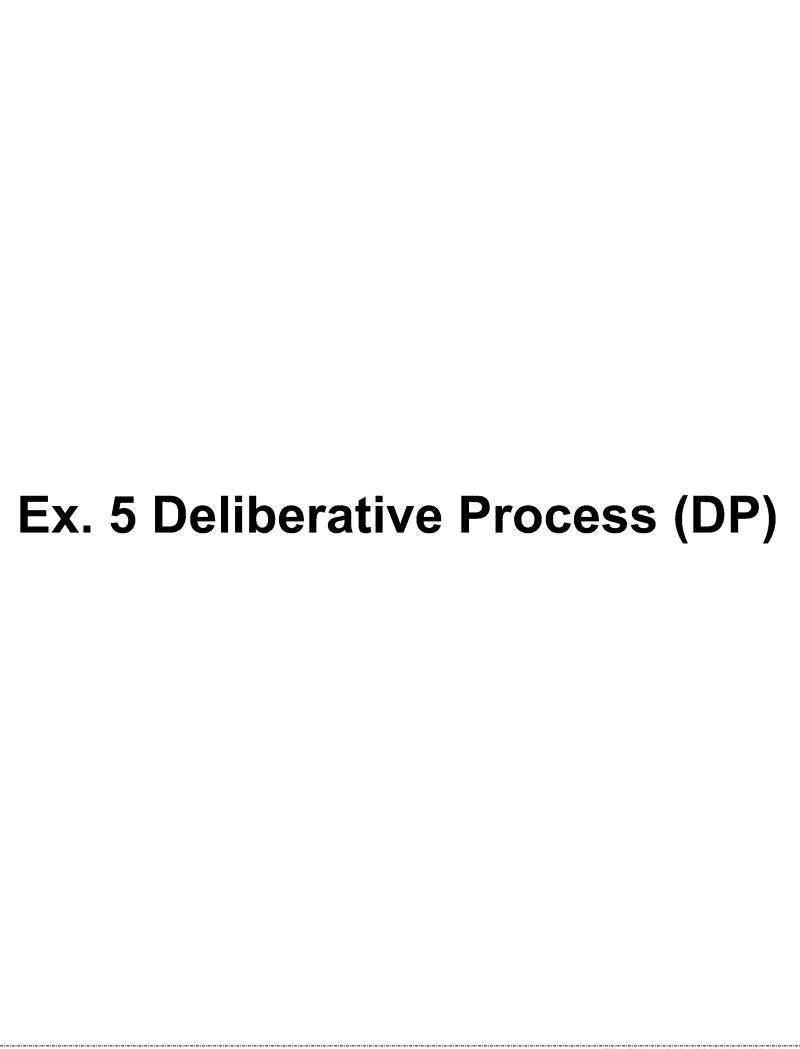


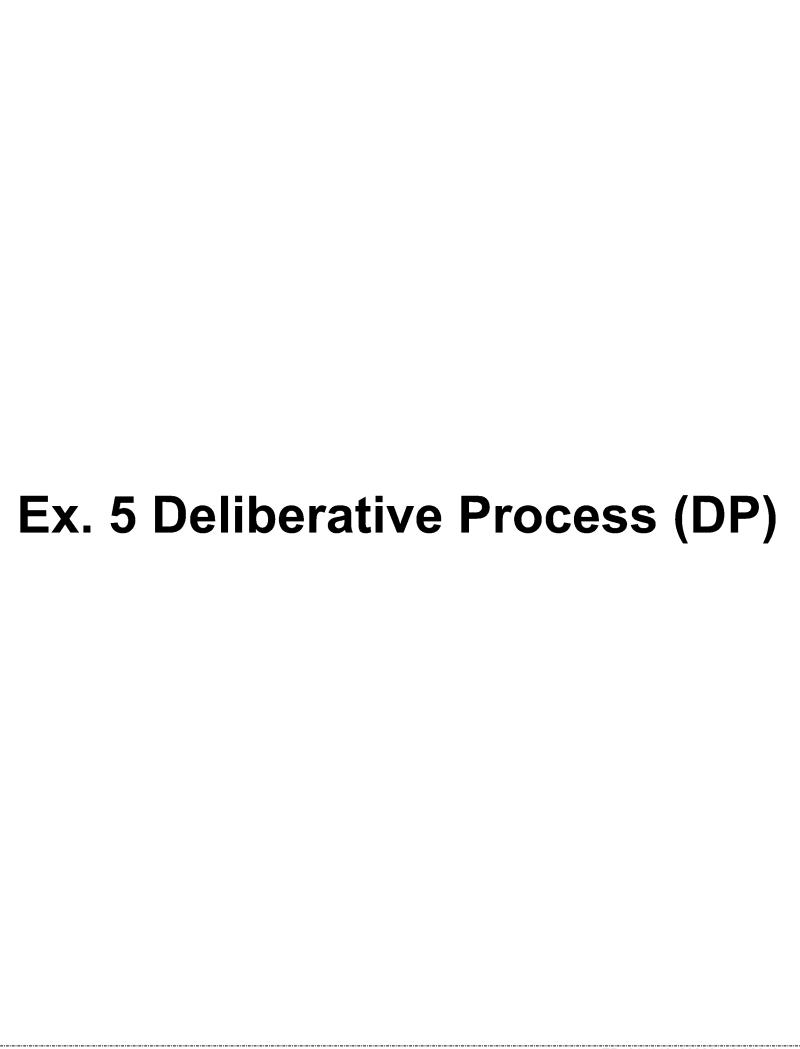


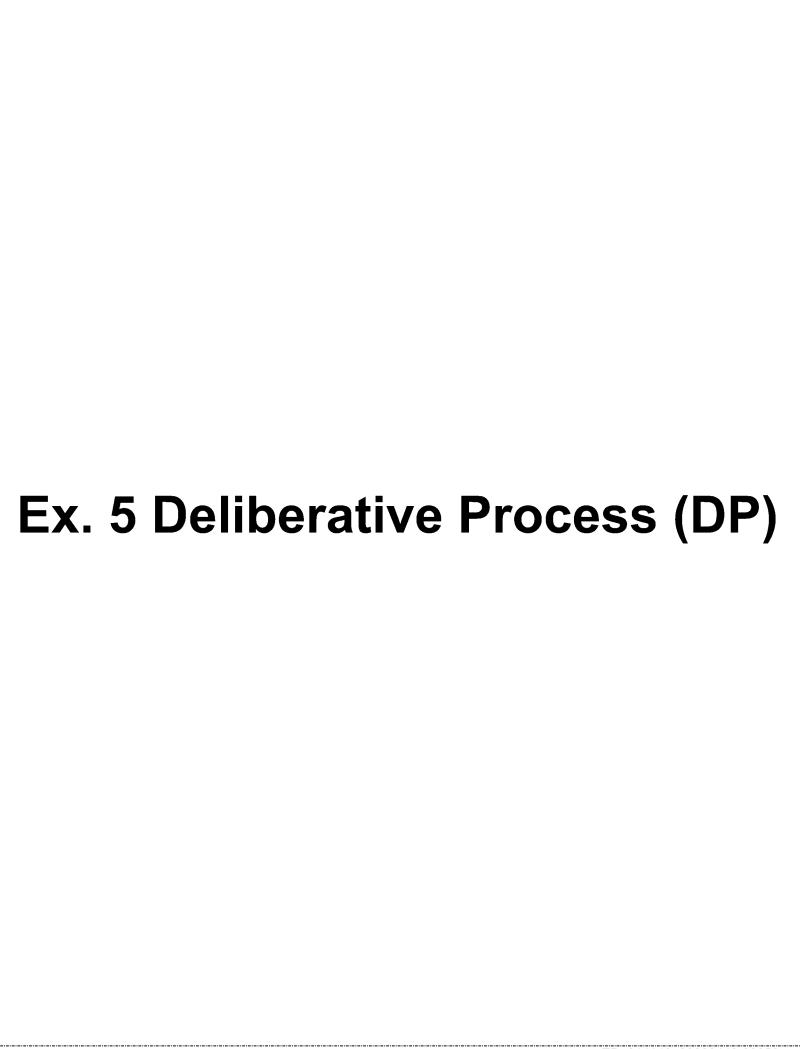


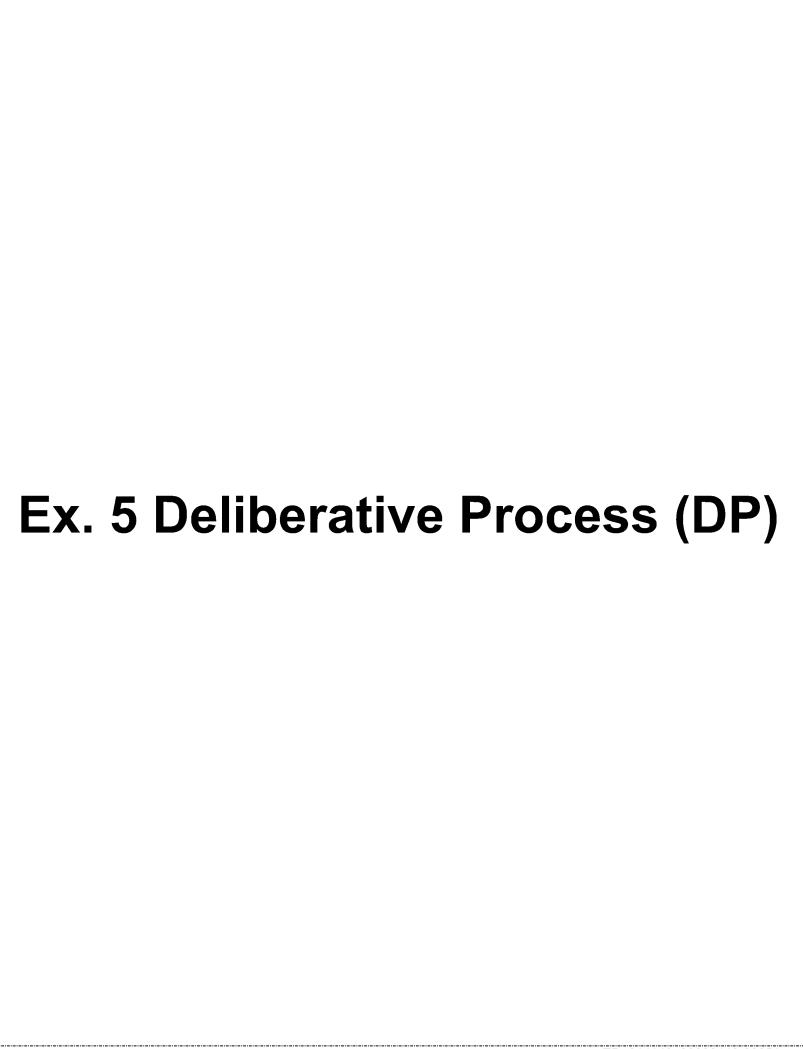














### **Enterprise Risk Response Activity: Equipment/Facility Management**

Activity Lead: Chris Robbins

Activities support progress towards mitigating EPA's Enterprise Risk: Aging Infrastructure

**Goal:** Revise ORD's Facility Repair & Improvement (R&I) project selection and funding process to transparently disburse R&I project funding that addresses aging facility infrastructure based on an objective ranking system

### Progress made in Q4:

- · New R&I project annual call letter and reporting template generated and distributed
- FY-2021 R&I Plan was finalized on 9/30/20

Progress to be made in Q1:

# **FY 2020-2021 Administrator's Priorities**



### Administrator Priority Area: Reduce Per- and Polyfluoroalkyl Substances (PFAS) Risks to the Public

Executive Sponsor/Project Lead: Taylor Meredith FY 2020-2021 Agency Priority Goal

Activities for this Administrator Priority support progress towards mitigating EPA's Enterprise Risk: Pollutants/Contaminants

**GOAL:** By 9/30/21, EPA will meet several of the designated Priority Action milestones in the EPA PFAS Action Plan to establish a framework to understand and address PFAS.

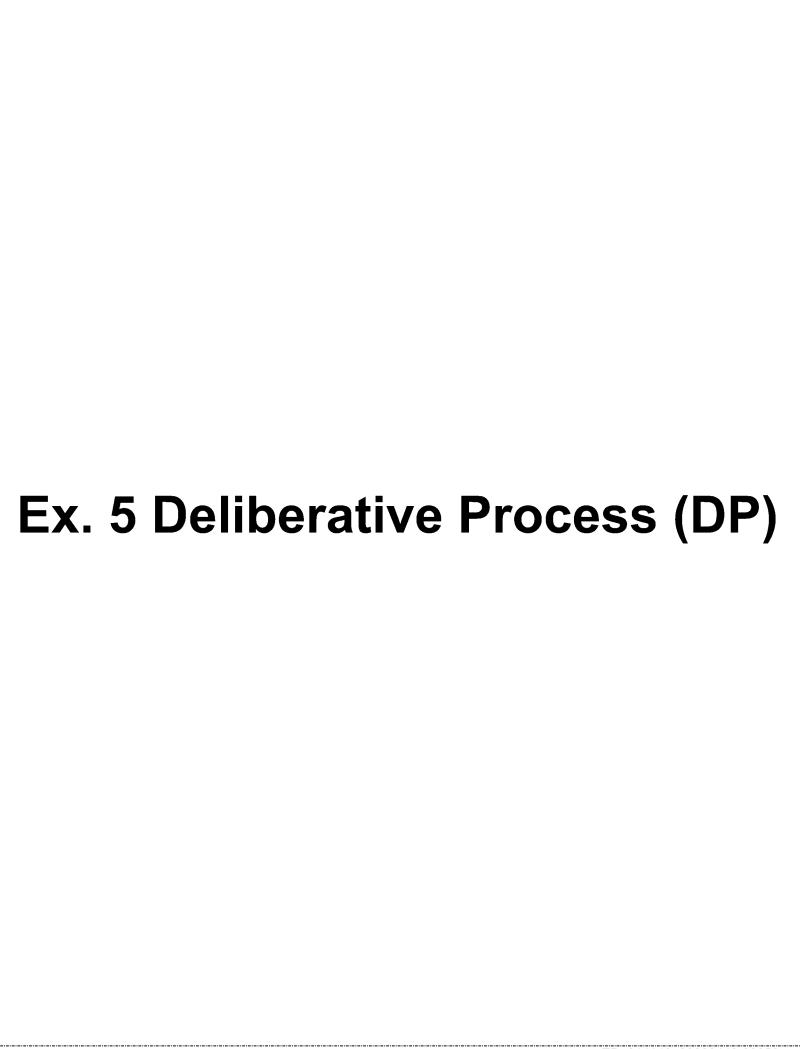
### PROGRESS MADE IN Q4:

- EPA is reviewing public comments on the proposed fourth regulatory determination and preparing the materials for the final regulatory determination for PFOA and PFOS in drinking water. These materials include the federal register notice and supporting documents.
- A draft toxicity assessment for PFBA has been developed and sent to OMB for first interagency review.
- In FY 2020, EPA received 5 new chemical notices for PFAS chemicals (4 PMNs, 1 Significant New Use Notice), all of which are all still under review. EPA also received 12 Low Volume Exemption (LVE) notices (covering chemicals manufactured at 10,000 kg/year or less) for PFAS chemicals; 8 were granted, with specific conditions to address potential for unreasonable risks, 1 was withdrawn, and 3 are still being reviewed.

### PROGRESS TO BE MADE IN FY 2021 Q1:

# Ex. 5 Deliberative Process (DP)

CHALLENGES



# **Administrator Priority Area:** Reduce Childhood Lead Exposures and Associated Health Impacts

Executive Sponsor: Amanda Kasper Project Lead: Angela Hackel

**GOAL/MEASURE**: By September 30, 2021, EPA will: establish drinking water lead testing programs for schools in all states and DC; reduce number of lead nonattainment areas to 10 (baseline 13); complete 48 cleanup actions at sites where lead is a contaminant of concern; increase lead-based paint R8P firm recertification rate to 28% (baseline 23%).

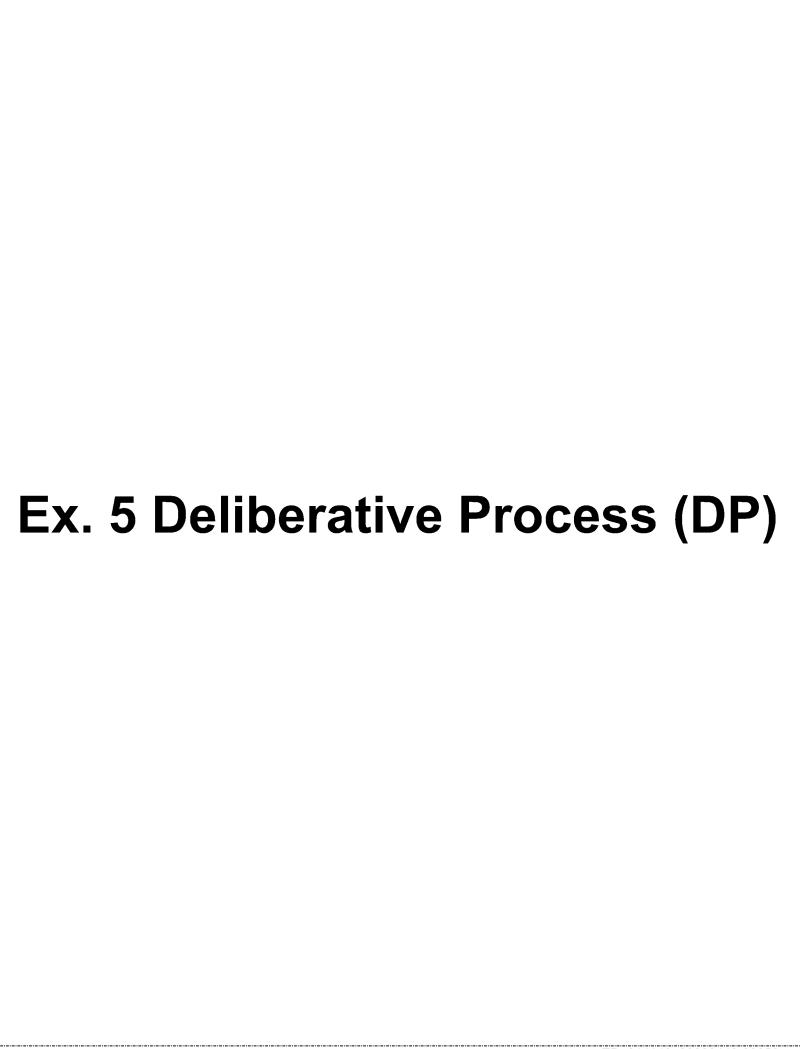
### PROGRESS MADE IN Q3

- Increase Drinking Water Lead Testing Programs for Schools. Awarded Lead Testing in Schools and Child Care Program Drinking Water grants to all 50 states and DC; Awarded FY20 funding to 23 states to assist voluntary testing for lead in drinking water at schools and child care facilities; Completed materials to guide facilities to improve drinking water quality during and after extended closures and an e-tracker/e-builder to guide and promote 3T efforts of lead testing in the facilities.
- Reduce Number of Lead Nonattainment Areas. Met the FY20 Q4 target to reduce lead nonattainments areas to 11; Encouraged states with lead nonattainment areas to develop maintenance plans and submit redesignation requests.
- Complete Cleanup Actions at Sites Where Lead is a Contaminant of Concern. Completed 24cleanup actions including 12 remedial
  action projects and 12 removal actions (56 total cleanup actions addressing lead in soil this year, exceeding FY20 target of 24).
- Increase the Rate of Lead-Based Paint Firm Recertifications. Exceeded FY20 Q4 target for rate of lead-based paint firm recertifications.

PROGRESS TO BE MADE IN Q4:

# Ex. 5 Deliberative Process (DP)

CHALLENGES:



### Administrator's Priority Area: Marine Litter

Executive Sponsor: Sandra Connors, OW / Mark Kasman, OITA

Project Lead: Romell Naridi, OW / Janice Sims, OITA

GOAL: Expand trash prevention, source reduction, and monitoring programs across the U.S., including trash capture devices in-stream and as part of stormwater conveyance systems, and developing strategies to guide local trash mitigation efforts; share solid waste management approach and expertise with key stakeholders, expand Trash Free Waters International, and participate in international fora.

### PROGRESS MADE IN Q4:

- [OW]
  - 54 Trash Free Water projects started in 2020, including 13 trash capture projects, 12 source reduction projects, and 14 data collection projects.
  - \$650K added to the NEP Coastal Watersheds Grant with a recommended priority to use these funds for trash mitigation.
  - \$200K grant award to the Mississippi Band of Choctaw Indians to purchase a bandalong litter trap for the Kentawka Canal.
- [OITA]: Prepared the US Marine Litter Strategy for launch event in Florida in Q1, with additional stakeholder outreach. Continuing to leverage resources to assist bilateral partners to reduce ocean pollution from marine litter (with Brazil).

### PROGRESS TO BE MADE IN FY 2021 Q1:

# Ex. 5 Deliberative Process (DP)

### **CHALLENGES:**

### Administrator's Priority Area: Nutrient/Harmful Algal Bloom Reductions

Executive Sponsor: Anna Wildeman Project Lead: Tom Wall

Activities for this Administrator Priority support progress towards mitigating EPA's Enterprise Risk: Pollutants/Contaminants

GOAL: Reduce the number of watersheds with surface waters not meeting standards because of nutrients.

### PROGRESS MADE IN Q4:

- AA Dave Ross sent a memo to state and tribal environment directors on opportunities to use traditional EPA funding, (e.g., Clean Water Act Section 319 grants and Clean Water State Revolving Funds (CWSRF)) to support market-based programs that help further reduce excess nutrients in surface water, including the use of Section 319 funds to purchase verified water quality credits.
- By mid-November, EPA expects to finalize a factsheet on how the CWSRF can be used to combat nutrient pollution with a focus on nutrient trading and promotion of market-based solutions to enable point sources, such as Publicly Owned Treatment Works, to meet water quality standards more cost-effectively by addressing nonpoint sources.
- In August, the public comment period for draft national criteria recommendations to address nutrient pollution in lakes and reservoirs closed.
- Provided \$365K in additional funding for grants to the twelve Hypoxia Task Force states, for a total of \$2.4M in FY 2019-2020.

PROGRESS TO BE MADE IN FY 2021 Q1:

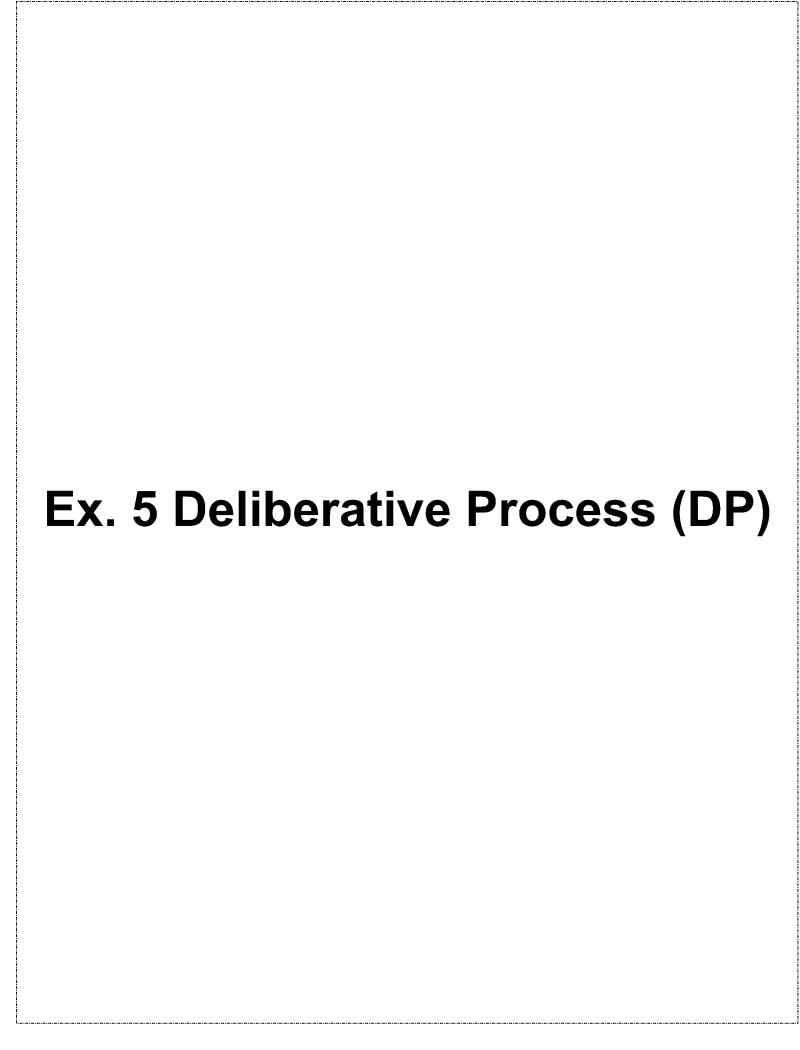
# Ex. 5 Deliberative Process (DP)

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PROGRESS TO ADDRESS THE ENTERPRISE RISK:

Ex. 5 Deliberative Process (DP)

CHALLENGES



### Administrator Priority Area: Recycling and Food Waste

Executive Sponsor: Peter Wright Project Lead: Caroline Emmerson

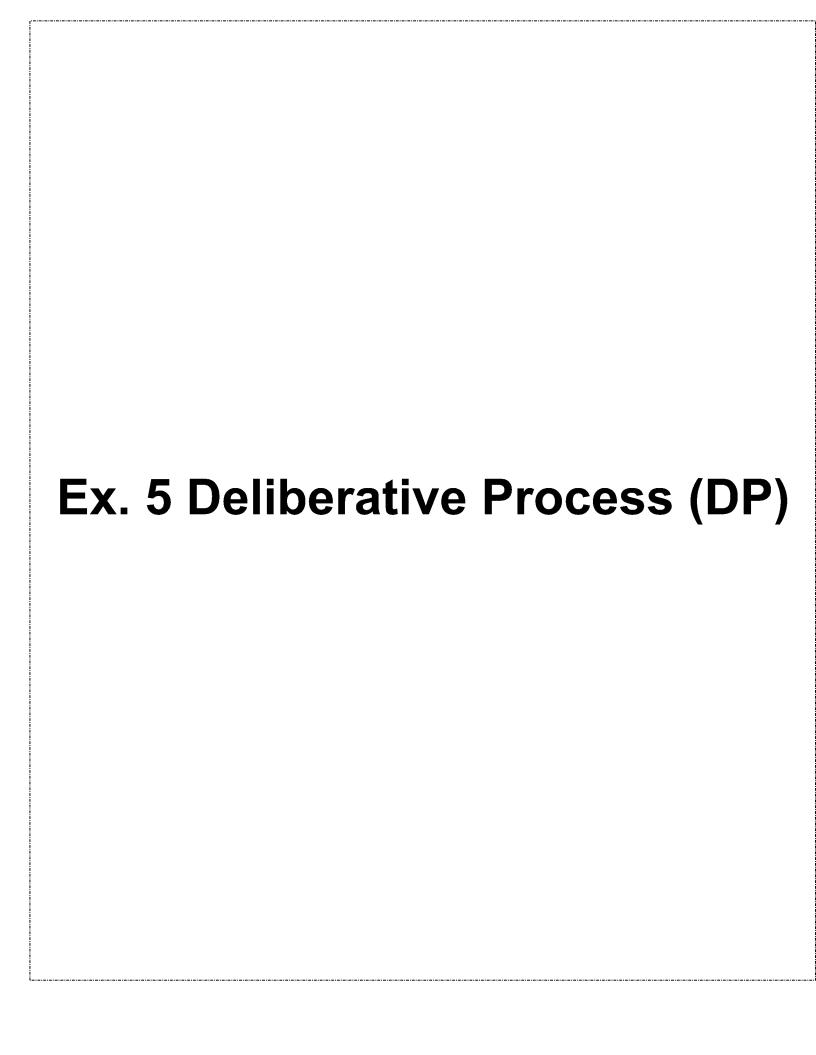
**Goal/Measure:** Increase stakeholder actions taken to increase recycling and reduce food loss and waste **Progress made in Q4:** 

- Participation in one of the subcomponents of this measure, the Food Recovery Challenge, made up 85% of Q4 targets
- COVID-19 related closures have had significant impacts on participation
- Despite only achieving 32% of initial Q4 target, 92% of the yearly target was achieved

Progress to be made in FY2021 Q1:

# Ex. 5 Deliberative Process (DP)

Challenges:



### **Administrator Priority Area: Opportunity Zones**

Executive Sponsor: Brittany Bolen Project Lead: Matthew Dalbey

 $\begin{tabular}{ll} \textbf{GOAL/MEASURE:} Percentage of direct technical assistance provided to communities with Opportunity Zones (of total communities supported with technical assistance). FY 2020 Target = 60\% \\ \end{tabular}$ 

### PROGRESS MADE IN Q4:

- · Transitioned from on-site technical assistance to virtual platforms.
- The Office of Community Revitalization (OCR) conducted 12 virtual workshops, 70% of which included Opportunity Zones.
- · We exceeded our 60% target.

### PROGRESS TO BE MADE IN FY 2021 Q1:

# Ex. 5 Deliberative Process (DP)

### CHALLENGES:

# Ex. 5 Deliberative Process (DP)

that have households with limited to no internet access.

Talking Points

### Administrator Priority Area: Non-Animal Test Methods

Executive Sponsor: Alexandra Dunn and Jennifer Orme-Zavaleta
Project Lead: Anna Lowit (OCSPP), Todd Stedeford(OCSPP) and Russell Thomas (ORO)

GOAL/MEASURE: In September 2019, the Administrator signed a directive to prioritize EPA's efforts to reduce animal testing, including reducing mammal study requests and funding 30 percent by 2025 and eliminating them by 2035. In accomplishing these ambitious goals, the Agency will continue to rely on the development and application of new approach methodologies (NAMs), which refer to any technology, methodology, approach, or combination that can provide information on chemical hazard and risk assessment to avoid the use of animal testing.

### PROGRESS MADE IN 04:

- Complete planning the 2<sup>nd</sup> Annual Conference in October, including finalizing the agenda, developing presentations and communications, handling logistics, etc. More than 1000 people from academia, government, industry, and NGOs from around the world registered for the conference.
- OCSPP released its draft "Guidance for Waiving Acute Dermal Toxicity Tests for Pesticide Single-Active Ingredient and Supporting Retrospective Analysis" for public comment.
- In September, OCSPP and ORD solicited comments from the FIFRA Scientific Advisory Panel on "The use of new approach methodologies (NAMs) to derive extrapolation factors and evaluate developmental neurotoxicity for human health risk assessment."

PROGRESS TO BE MADE IN FY 2021 Q1

### Administrator Priority Area: Human Capital Management

Executive Sponsor: Mara Kamen

Activities for this Administrator Priority support progress towards mitigating EPA's Enterprise Risk: Human Capital

### GOAL:

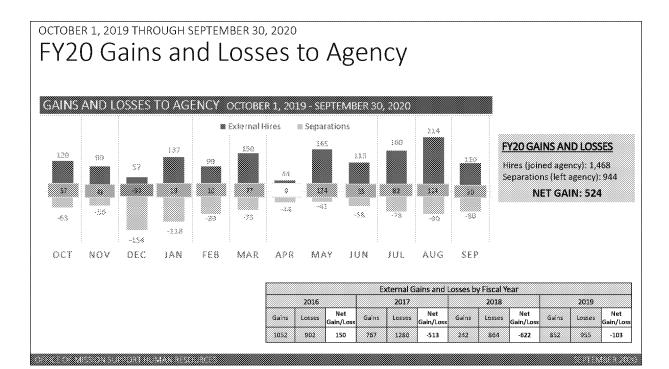
Develop mechanisms to ensure EPA employees have the right skills to successfully achieve the Agency's core mission today and in the future.

### PROGRESS MADE IN Q4:

- Developed an action plan for gathering and analyzing data for the actions outlined under the Workforce Priority area in the Evidence Act Interim Learning Agenda.
- Hosted virtual outreach events targeting diverse networks, including veterans, HBCUs, and Returned Peace Corps Volunteers
- · Agencywide adoption of USA Performance.

### PROGRESS TO BE MADE IN FY 2021 Q1:

# Ex. 5 Deliberative Process (DP)



# Follow-up Action Review

# Appendix: Agency-Wide Measures



